



## VOLKSWAGEN DEALER COMMUNICATION

### Repair Available – Compliance Recalls 90L3 & 90L4 / No Key in Ignition Warning

**This notice is for:**

✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
✓ General Manager	✓ Parts Manager	✓ Technicians
✓ Sales Managers	✓ Service Consultant	

**Date:** December 03, 2018

**Issue:** Certain vehicles may not comply with FMVSS/CMVSS No.114. *Theft Protection and Rollaway Prevention*. Due to an incorrectly coded data container, affected vehicles may fail to provide an audible warning in the instrument cluster when the driver opens the door after turning off the ignition and leaving the key in the ignition cylinder. If there is no audible warning to alert the driver to a key left in the ignition, there is an increased risk of vehicle theft.

**Repair:**

- REPAIR AVAILABLE – **December 05, 2018**
- Repair instructions available in ELSA/ServiceNet
- No parts will be required. The instrument cluster in the affected vehicle will be coded correctly with a new data container. This work will be performed at no cost to customers.
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

**Precautions:** Customers are advised to always make sure to remove the ignition key from the vehicle and take it with them when exiting the vehicle. Customers are also urged to share this important information with anyone who drives the vehicle.

**Notes:** ***Only vehicles built without keyless entry are affected by these recalls.***

Affected vehicles: 2018-2019 MY Volkswagen Atlas (Recall Code 90L3)  
2019 MY Volkswagen Jetta (Recall Code 90L4)  
2018-2019 MY Volkswagen Tiguan (Recall Code 90L4)

Vehicle count: USA: 73,545 / CANADA: 15,853

- Schedule owner repairs immediately
- Owner mailing – December 2018

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.