



IMPORTANT SAFETY RECALL

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a safety defect which relates to motor vehicle safety exists in certain models of the below listed motor homes.

It has been discovered that on certain MY 2017-2019 Challenger, Miramar, and Outlaw Motorhomes, the Irvine Windshield Motor Shade can have a sudden and unexpected lowering, which can block the vision of the motorhome driver. The cause has been identified as a slipping of the motor head inside the motor tube. If the Windshield Motor Shade were to lower during travel, this could block the vision of the motorhome driver. This could lead to a crash, which could result in property damage and/or serious injury or death. The required action is to attach the roller tube to the motor head.

Dealers that have stock units impacted by this recall can access the full list of affected VINs sold to their dealership by accessing the "Service Campaign" portion of the TMC Advantage Web Portal. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

Please find attached a copy of the notification letter. If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, or by phone at 877-500-1020.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Celina Tyler
Consumer Affairs Manager

Re: NHTSA Recall No. 18V-812
Transport Canada No. 2018-630