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Sent on	11	10	2018	Expires on	01	28	2019
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	Stop Sale/Safety Recall: 2018-19 Odyssey Power Sliding Door Rear Latch						

DATE: November 10, 2018

TO: All Honda Parts & Service Managers, Advisors, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: Stop Sale/Safety Recall: 2018-19 Odyssey Power Sliding Door Rear Latch

On November 9, 2018, American Honda notified NHTSA of a safety recall and stop sale for certain model year 2018 and a small number of 2019 Odyssey vehicles due to concerns related to the rear passenger power sliding doors. Refer to your eResponsibility report or do an iN VIN status inquiry to determine which **vehicles in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

CONCERN

Due to a specification issue, the rear latch assemblies on the power sliding doors may exhibit higher than normal friction causing the mechanism to stick. A stuck rear latch mechanism may restrict doors from fully closing, allowing the doors to open unexpectedly and increasing the risk of injury for occupants.

REPAIR

Replace the rear latch assembly for both the right and left sliding doors.

If sufficient latch assembly repairs kits are not available at the time of a repair, the power sliding door function can be temporarily disabled and the doors can be used in manual mode. A detailed procedure is available in the service bulletin and requires customer consent. This is a temporary procedure and the customer will still be required to bring their vehicle back to the dealership for final remedy repair once parts are available.

PARTS

Repair kits are available in limited quantities and will be auto shipped to all dealers as inventory arrives from the vendor. Initial part shipments are expected to arrive at dealers by November 10, 2018 through a daily stock order. Parts inventory is expected to stabilize before late-December 2018 and, until that time, regular auto shipments will be sent, as needed, up to twice per week to ensure continued part supply to dealers. An additional notification will be made when parts are available for open dealer ordering.

TOOLS

No special tools are required to complete either repair procedure.

SERVICE BULLETIN

Service bulletin 18-128, *Safety Recall: Sliding Door Rear Latches*, has been posted to the Service Information System. This bulletin includes parts, repair procedures, and warranty information related to this recall.

CUSTOMER NOTIFICATION

American Honda expects to complete initial customer notification for this recall by early January 2019.

Please reference job aid *Safety Recall: Power Sliding Door Rear Latches - Frequently Asked Questions* for additional details on disabling the power sliding door function

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.