

30<sup>th</sup> November 2018

Dear Dealer,

Please find enclosed 1 x Lotus tool, part number T000T1542F - 5MM Allan Screw Socket  $\ensuremath{^{\prime\!4}}$  Drive.

The tool is required to perform a Class 1 Safety Recall;

RecallAffected Vehicle/<br/>Model YearNumberActionModel Year2018/01RRe-torque of the steering column cartridge screwEvora/2018-2019 Model Year

The tool has been despatched from Lotus Cars USA, INC for your attention ahead of the imminent release of Technical Service Recall Bulletin 2018/01R, as our records indicate that your Dealership has taken delivery of Evora vehicle(s) affected by this recall action.

Please contact <u>warranty-usa@lotuscars.com</u> to confirm that you have received this tool and retain in a safe place in anticipation of performing this recall action.

Lotus is using its own sales records to inform the owners of all affected vehicles that a precautionary safety recall applies and will be advising them to contact their dealer to have the necessary rectification work carried out.

It is possible that you have affected sales stock vehicles. If so, these vehicles must be retained at the dealership until the recall action has been performed.

To confirm if you have any affected vehicles in stock, or, if you have any further questions ahead of the imminent release of the Class 1 recall Technical Service Bulletin TSB 2018/01R, then please contact <u>warranty-usa@lotuscars.com</u>.

Your anticipated assistance regarding this issue is appreciated.

Best regards, Brian Shepherd Customer Services & Warranty Manager Lotus Cars USA, Inc.