

# SAFETY RECALL ALERT



**To:** U.S. and Canada Distributors  
Dealer Principals  
Service Managers  
Warranty Managers  
Parts Managers

**Bulletin:** SRA-M-0413  
**Date:** November 2, 2018  
**Action Required?** **YES**

**From:** Regulatory Affairs Department

**Subject:** Safety Recall, SC0413, Steering Shaft Pinch Bolt

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**Summary:**

**Description of Defect:**

On certain vehicles, the pinch bolt connecting the upper steering shaft may not have been properly tightened during assembly.

**Models/ Model Years Affected:**

Mack: 2019 Anthem and Granite model vehicles manufactured from February 2, 2018 to August 31, 2018.

**Vehicle Quantities:**

Mack: 178 (169 US, 4 Canada, 5 Export)

**Dealer's Responsibility:**

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

**Release Schedule:**

- Vehicle will be posted on the Trucks Dealer Portal November 2, 2018.
- Repair Instructions are tentatively scheduled for release November 2, 2018.
- Owner Notices are scheduled to be mailed on or before November 28, 2018.

**Questions:**

Contact the Regulatory Affairs Department at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com) if you have questions.