

[Next Unread Message](#)**View Message**

<b>Sent on</b>	11	02	2018	<b>Expires on</b>	01	20	2019
<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls						
<b>Subject</b>	2017-19 MDX & 2017-18 MDX Sport Hybrid Soft or Low Brake Pedal Safety Recall						

DATE: November 2, 2018

TO: All Honda Parts &amp; Service Managers, Advisors, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: 2017-19 MDX &amp; 2017-18 MDX Sport Hybrid Soft or Low Brake Pedal Safety Recall Announcement

On November 1, 2018, American Honda notified NHTSA of a safety recall and stop sale for certain model year 2017-19 Acura MDX and 2017-18 MDX Sport Hybrid vehicles due to a soft or low brake pedal that may cause low braking performance or increased pedal stroke, potentially creating a noncompliance with FMVSS 135, and increasing the risk of a crash. **Refer to your eResponsibility report or do an iN VIN status inquiry to determine which vehicles in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

**CONCERN**

Because of an improper plating process of the rear caliper pistons, bubbles can form in the brake fluid, causing the brake pedal to feel soft or travel to the floor. **Even if the brake pedal does not exhibit any symptom, the repair must be performed.**

**REPAIR**

Bleed the brake system.

**PARTS**

No parts are required to support this repair. The only material needed is brake fluid to bleed the brake system.

**TOOLS**

No specific special tools are needed.

**SERVICE BULLETIN**

Service bulletin 18-061, *Safety Recall: Soft or Low Brake Pedal* has posted to the Service Information System. This bulletin includes a brake system bleeding procedure, along with material and warranty information relevant to this recall.

**CLIENT NOTIFICATION**

Acura expects to complete client notification for this recall by the middle of December.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.