

**Subarunet Announcement**

**TO: All Subaru Retailer Parts Departments  
FROM: SOA Service & Quality Dept.**

**ATTENTION: Subaru Service and Parts Managers**

**FROM: Subaru of America, Inc.**

**DATE: February 4, 2019**

**SUBJECT: UPDATED WTW-82 Repair Procedures for Retailer SSLP, CPO and / or any remaining incomplete unsold stock 2018MY Legacy / Outback units.**

As of 2/4/19, Retailers have all been shipped the required tool (p.n. 85009AL000) for reprogramming combination meters on vehicles affected by the WTW-82 Recall Campaign. **As a result, the program for combination meter reprogramming established to assist Retailers which involved shipping the meter to the PCC in Indiana for updating will be shut down EFFECTIVE WEDNESDAY, FEBRUARY 6.** Retailers should stop sending combination meters to the PCC for WTW-82 reprogramming IMMEDIATELY.

**IMPORTANT NOTES:**

- For instructions on use of the new reprogramming tool, Retailer Technicians should refer to the Service Procedure provided in the WTW-82 Product Campaign Bulletin available on STIS.
- Replacement combination meters should only be ordered from United Radio in cases where the meter is unresponsive or damaged.
- Combination meters damaged during removal or installation are not a matter for warranty.

For Technical or Claim Submission assistance, contact the Subaru Dealer Helpline at: 1-866-782-2782.