

**Subarunet Announcement**

**To: All Subaru Retailers**  
**From: Subaru of America, Inc.**  
**Date: February 4, 2019**

**Subaru Safety Recall/STOP SALE: WTW-82 Combination Meter Reprogramming**

**UPDATE**

***Reprogramming Tools***

Reprogramming tools have been shipped to all retailers, and the status of this recall is now listed as “Open” for all affected vehicles. Therefore, repairs can now be performed on all affected vehicles.

***Owner Notification***

Owner notification is scheduled for February 20, 2019. Owners will be re-notified by first class mail, and by email if a valid email address is on file.

***As a precaution, owners will again be advised to maintain at least one-quarter tank of gas in the vehicle, as indicated by the fuel gauge, until this repair can be performed.***

Please refer to the WTW-82 Product Campaign Bulletin posted on [subarunet.com](http://subarunet.com) for detailed information.

Subaru of America, Inc. (Subaru) is recalling all 2018 model year Legacy and Outback vehicles to reprogram the combination meter software to correct an error in the driving range indicator calculation in the multi-information display. A total of 228,648 U.S. vehicles will be affected by this recall.

***Affected Vehicles***

Model Year	Carline	Production Range
2018	Legacy	All
2018	Outback	All

Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function on [subarunet.com](http://subarunet.com).

***Description of the Issue and Safety Risk***

Due to a software programming error, the calculation of the remaining fuel may be incorrect, especially near the end of the fuel tank capacity.

The low fuel warning light may not illuminate at the intended remaining fuel level and the driving range indicator in the multi-information display may indicate a positive distance-to-empty (DTE) when no usable fuel is remaining.

If the driver continues to operate the vehicle, the vehicle may run out of fuel, causing the engine to stall. If the engine were to stall, there is an increased risk of a crash.

***Description of the Remedy***

Subaru retailers will reprogram the combination meter software. The reprogramming tools needed to perform this repair have been shipped to all retailers, free of charge.

**Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$6,000 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.**