

Subarunet Announcement

To: All Subaru Retailers
From: Subaru of America, Inc.
Date: December 27, 2018

Subaru Safety Recall: WTY-84 Valve Spring Fracturing

UPDATE

Owner Notification

Subaru will notify affected vehicle owners by first class mail on December 28, 2018. Owners with a valid email address on file with MySubaru.com will also be notified by email next week.

Service, Parts, and Claim Instructions

As previously announced, each retailer will be provided with one of each of the special tools required to support this recall, at no charge.

Detailed service, parts, and claim information will be made available in the WTY-84 Product Campaign Bulletin on STIS next week. The status of this recall will be updated to "Open" next week, just prior to the release of the bulletin.

Please Note: Part numbers X1321AA110 and X1321AA140 must be ordered through PRIME. All non-PRIME orders will be cancelled. Please reference SubaruNet - Recalls & Campaigns/PRIME Max Quantities for the Retailer Level quantities by part number.

Subaru of America, Inc. (Subaru) is recalling certain 2012-2014 model year Impreza, 2013 model year XV Crosstrek and 2013 model year BRZ vehicles, to replace 2.0L engine valve springs. A total of 140,249 U.S. vehicles will be affected by this recall.

Affected Vehicles

| Model Year | Carline | Production Date Range |
|------------|--------------|------------------------------------|
| 2012-2014 | Impreza 4D | January 17, 2012 – October 3, 2013 |
| 2012-2013 | Impreza 5D | January 17, 2012 – June 13, 2013 |
| 2013 | XV Crosstrek | May 17, 2012 – July 2, 2013 |
| 2013 | BRZ | December 9, 2011 – July 2, 2013 |

Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com. This information is currently available. The status of this recall will be updated to "Open" next week, just prior to the release of the WTY-84 Product Campaign Bulletin on STIS.

Description of the Issue and Safety Risk

The valve springs in the engines of the affected vehicles may fracture, which may cause an abnormal noise or the engine to malfunction. If a valve spring fractures, it may result in the engine stalling during driving and the inability to restart the vehicle, increasing the risk of a crash.

Description of the Remedy

The engine valve springs will be replaced on all affected vehicles listed above.

Retailer Responsibility

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified.
- Tagged or otherwise marked to prevent their delivery or use prior to repair.
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin.

Retailers are to promptly perform the applicable service procedures to correct all affected vehicles in their inventory (used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.