

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4936
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 19, 2018

Subject: 18359 - Safety Recall
Cab Tilt Handle Orientation

Models: 2018-2019 Chevrolet 6500 Series Medium Duty Truck

To: All General Motors Dealers

General Motors is releasing Safety Recall 18359 today. The total number of U.S. vehicles involved is approximately 162. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery October 29, 2018. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Customer Letter Mailing

The customer letter mailing will begin on December 20, 2018.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated December 20, 2018. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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