



STOP SALE AND DELIVERY – SAFETY RECALL

Date: October 29, 2018

Subject: Stop Sale and Delivery for Upcoming Safety Recall

Affected Models: 2018-2019MY Isuzu FTR Vehicles (Wholesaled through October 29, 2018)

To: Isuzu Dealer Principal, Sales Manager and Service Manager

Effective immediately, stop the sale and delivery of affected vehicles in your inventory, even if a customer has purchased an affected vehicle. Isuzu is in the process of taking steps to address a safety-related defect in these vehicles. **Federal law prohibits the sale and delivery to customers of any vehicle containing a safety defect. You must not deliver any covered vehicles to customers until after the vehicle has been remedied.**

WHAT IS THE CONDITION?

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in certain 2018 and 2019 model year FTR vehicles. The vehicle cab is designed so that it may be tilted forward to allow for vehicle service or maintenance to be performed, then lowered back into position and secured in place through use of the lock lever. We have learned of instances in which a vehicle operator has driven the vehicle without the lock lever having been pushed up to secure the cab in its locked position. If the vehicle is driven with the cab not secured in its locked position, the cab could tilt forward, increasing the risk of crash and/or injury.

WHAT WE HAVE DONE AND WHAT WE WILL DO

Isuzu has designed new features to add to affected vehicles aimed at reminding operators to properly secure the cab in its locked position by pushing the lock lever up. PARTS ARE NOT CURRENTLY AVAILABLE. We intend to send owners an initial letter very soon notifying them of the subject condition and reminding them to be sure the lock lever of the cab is pushed up and the cab is secured in its locked position before the vehicle is driven. We will notify both owners and you again in the near future when the parts are available and ask owners to bring their vehicles to their Isuzu dealer **at that time**.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use.

We regret any inconvenience which this action may cause you.

Sincerely,

Isuzu Commercial Truck of America, Inc.