



## **SAFETY RECALL NOTICE: 18V-748**

TO: All E-ONE Dealers

E-ONE has decided that a safety defect exists in certain E-ONE Cyclone 2 Aerial and Typhoon Aerial vehicles manufactured from October 2016 through June 2018 equipped with Link Atlas Suspension. Accordingly, a recall to address this issue is being initiated effective October 22, 2018.

Link Manufacturing has informed E-ONE that there is a possibility that the torque rod tower on the Atlas suspension could crack and could eventually lead to a failure of the torque rod tower. If the torque rod tower were to completely fail, the truck could potentially experience compromised vehicle handling. Visual cracks on the torque rod tower may be observed and precede a breakage.

Owners will be notified by mail about the recall and will be instructed to contact their Dealer or E-ONE for the necessary parts and instructions to conduct the repair. E-ONE will ship the necessary components and instructions to an authorized Dealer or Service Center in their area for repair. E-ONE will reimburse Dealers/Service Centers for all costs of parts [not covered directly by Link MFG] and labor that are related to this repair. It will take approximately 24 man-hours to perform the work. There is no cost to owners for this recall.

E-ONE is providing, free of charge, the necessary components and instructions to rectify the issue and will pay labor costs for inspecting and replacing the included components that have not already been replaced during normal maintenance.

Please be reminded that it is a violation of Federal law for you to sell, lease or deliver a new or used Cyclone 2 Aerial and Typhoon Aerial equipped with Link Atlas Suspension covered by this notification until this recall has been performed on these Cyclone 2 Aerial and Typhoon Aerial. Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact E-ONE Customer Service at (352) 861-1122.

Sincerely,

Leroy Stephens  
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