



SAFETY RECALL NOTICE: 18V-747

TO: All E-ONE Dealers

E-ONE has decided that a safety defect exists in certain E-ONE Cyclone 2 Aerial, Industrial, EMAX, Pumper, Tanker; E-ONE Cyclone 3 Aerial, EMAX, Tanker; E-ONE Typhoon Aerial, EMAX, Pumper, Tanker, Rescue, Traditional Aerial, Traditional Pumper vehicles manufactured from October 2012 through October 2015 equipped with Air Conditioning Relay. Accordingly, a recall to address this issue is being initiated effective 10/22/2018.

E-ONE has determined through electrical circuit analysis that under certain abnormally heavy current draw situations in the HVAC system, a relay could degrade. Overtime the degradation could progress to a point that would result in the melting of the relay housing usually preceded by a burning smell. Cracks may be detected during visual inspection.

Owners will be notified by mail about the recall and will be instructed to contact their E-ONE Dealer or E-ONE to have the new relay assembly and instructions sent to them to repair this. There is no cost to owners for this recall.

E-ONE is providing, free of charge, the necessary components and instructions to rectify the issue and will pay labor costs for inspecting and replacing the included components that have not already been replaced during normal maintenance.

Please be reminded that it is a violation of Federal law for you to sell, lease or deliver a new or used Cyclone 2 Aerial, Industrial, EMAX, Pumper, Tanker; E-ONE Cyclone 3 Aerial, EMAX, Tanker; E-ONE Typhoon Aerial, EMAX, Pumper, Tanker, Rescue, Traditional Aerial, Traditional Pumper equipped with Air Conditioning Relay covered by this notification until this recall has been performed on these Cyclone 2 Aerial, Industrial, EMAX, Pumper, Tanker; E-ONE Cyclone 3 Aerial, EMAX, Tanker; E-ONE Typhoon Aerial, EMAX, Pumper, Tanker, Rescue, Traditional Aerial, Traditional Pumper. Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact E-ONE Customer Service at (352) 861-1122.

Sincerely,
Leroy Stephens
Engineering Manager – APD
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