



## ***IMPORTANT SAFETY RECALL***

**This notice applies to vehicle: «VIN»**

«Dealer\_Name»  
«Street»  
«City», «State» «Zip»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a safety defect which relates to motor vehicle safety exists in certain models of the below listed motor homes.

*It has been decided that on certain 2018 & 2019 Chateau, Four Winds, and Freedom Elite motorhomes, there is not adequate space to run the LP line through the floor and far enough away from the bottom metal plate on Norcold refrigerators. The LP hose has the potential to rub on the bottom metal plate and possibly lead to a leak in the LP hose. This could cause a fire, which could result in serious injury or death.*

*The required action is to verify the model of refrigerator in coach. If a Norcold model is in coach, inspect the routing of the LP hose. If the hose is pinched/rubbing on the bottom metal plate, cut away a portion of the bottom metal plate of the Norcold refer for proper clearance of the LP hose, as needed. A replacement of the LP hose may also be required.*

Dealers that have stock units impacted by this recall can access the full list of affected VINs sold to their dealership by accessing the "Service Campaign" portion of the TMC Advantage Web Portal. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

Please find attached a copy of the notification letter. If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at 877-500-1020.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Celina Tyler  
Consumer Affairs Manager

Re: NHTSA Recall No. 18V-741  
Transport Canada No. 2018-561