



DEALER COMMUNICATIONS

HARLEY-DAVIDSON MOTOR COMPANY

IMPORTANT RECALL INFORMATION

Safety Recall Campaign 0173 – Secondary Clutch Actuator Piston Assembly

HIGHLIGHTS

- Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists on certain 2017 Touring, CVO Touring and Trike; 2017 Softail and CVO Softail (FLSS, FLSTFBS, FXSE only); and 2018 Touring, CVO Touring and Trike motorcycles. (See Model List below.)
- The hydraulic clutch system with secondary clutch actuator part numbers 37200131 and 37200131A on the affected motorcycles may exhibit an internal leak of fluid past the secondary clutch actuator piston/seal. If this leak continues for an extended period, the clutch master cylinder reservoir could lose enough fluid to expose the hydraulic clutch circuit to air, which may result in the inability to generate enough lift to disengage the clutch. If this condition remains undetected, it could lead to a loss of control of the vehicle when started in gear, first shifted into gear, or coming to a stop.

KEY DATES

- October 26: Service Bulletin posts
- Week of November 5: First wave of recall kits starts shipping to dealers world-wide in limited supply

CONTACT

- U.S. dealers: Call 800-664-7762 and select the appropriate prompts
- International dealers: Contact their regional office

October 22, 2018

Dear Dealer:

Harley-Davidson has learned that the hydraulic clutch system with secondary clutch actuator part numbers 37200131 and 37200131A on certain motorcycles (see Model List below) may exhibit an internal leak of fluid past the secondary clutch actuator piston/seal. If this leak continues for an extended period, the clutch master cylinder reservoir could lose enough fluid to expose the hydraulic clutch circuit to air, which may result in the inability to generate enough lift to disengage the clutch. If this condition remains undetected, it could lead to a loss of control of the vehicle when started in gear, first shifted into gear, or coming to a stop.

We have voluntarily declared that this condition constitutes a safety defect to allow us to formally recall (Campaign 0173) all affected motorcycles. The remedy is to first confirm that the motorcycles are covered by this recall. If covered, perform the recommended service per the

service bulletin using the recall kit (Part No. 91500093). Wave shipments will begin the week of November 5 in limited supply. A service bulletin (M1482) outlining the repair and credit procedures will be posted on or about October 26; please reference the bulletin for a detailed description of the defect.

In the interest of our mutual customers' safety, and as required by federal law, you may sell but **not deliver** any motorcycles until the remedy is complete. **Please refer to *H-Dnet / My Toolbox / Warranty Campaign Center*. Select "Safety Campaign Open VIN list," then select "0173" Campaign to view the VIN list.**

In accordance with federal regulations administered by NHTSA and other appropriate market-specific government agencies, Harley-Davidson Motor Company, Inc. or authorized Harley-Davidson dealers will provide notice to all owners of record of affected products with direction to arrange for the recall service.

Sincerely,
Harley-Davidson Motor Company, Inc.
0173

For: Dealer Operator, General Manager, All P&A Roles, All Service Roles, Vehicle Sales Manager

Sent to: All Dealers (Worldwide)

Model List – Recall 0173

2017 Touring, Trike and CVO Touring Motorcycles

Built in the US – 03/08/16 through 06/21/17

Built in Brazil – 09/24/16 through 11/08/17

FLHP, FLHR, FLHRC, FLHRXS, FLHTCU, FLHTK, FLHTKL, FLHTK SHRINE, FLHTP, FLHX, FLHXS, FLTRU, FLTRX, FLTRXS, FLRT, FLHTCUTG, FLHTKSE, FLHXSE

2017 Softail and CVO Softail Motorcycles

Built in the US – 03/04/16 through 04/28/17

FLSS, FLSTFBS, FXSE

2018 Touring, Trike and CVO Touring Motorcycles

Built in the US – 03/27/17 through 06/29/18

Built in Brazil – 09/20/17 through 09/28/18

FLHP, FLHR, FLHRC, FLHRXS, FLHTCU, FLHTK, FLHTK ANV, FLHTK SHRINE, FLHTKL, FLHTP, FLHX, FLHX ANV, FLHXS, FLHXS ANX, FLTRU, FLTRX, FLTRXS, FLRT, FLHTCUTG, FLHTCUTG ANV, FLHTKSE, FLHTKSE ANV, FLHXSE, FLTRXSE