



**Ditch  
Witch**<sup>®</sup>

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## Safety Notice - Recall 18V-727

<b>Affected Models</b>	Certain VT14, VT20, and VT24 trailers with HX30, HX50, HX75 vacuum excavators mounted with jib boom
<b>Attention</b>	Dealership Owners, Managers, Parts and Service Managers
<b>What Dealer Should Do</b>	<ol style="list-style-type: none"><li>1. Read the attached customer notice.</li><li>2. Check safety notification search tool on Dealer Central to see a list of units in your area.</li><li>3. If you have any HX machines with jib booms in your inventory, order kits and install before selling machine.</li><li>4. If you have any jib boom kits in your inventory, order latch kits and update boom latches.</li><li>5. If you sold any HX machines with jib booms, contact those customers to arrange for installation of the kit on their machines.</li><li>6. Submit warranty claims.</li></ol>
<b>Parts Required</b>	190-2638 articulating boom latch kit
<b>Estimated Repair Time</b>	0.5 hr
<b>Compensation</b>	parts, labor and mileage
<b>Dealership Notes</b>	<p>URGENT: Please perform this update as soon as possible in the interest of safety. Ditch Witch requests that you update all machines in your area by 4/30/2019.</p> <p>A notification will be mailed to owners of affected models in one week. Please note "What You Should Do" section of the attached customer notice. If you have any questions, contact the Trenchless Product Support Group.</p>