



MERCEDES-BENZ USA, LLC
One Mercedes-Benz Dr.
Sandy Springs, GA, 30328
Phone: (770) 705-0600
Fax: (770) 705-0117
MBUSA.com

Service

newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Launch Notification Update Passenger Airbag Control Unit Software MY18 A190 (AMG GT-Class)	DATE: October 29, 2018

IMPORTANT NEW RECALL CAMPAIGN INFORMATION





RECALL CAMPAIGN LAUNCH NOTIFICATION

October 29, 2018

Campaign No. :	Campaign Desc. :	Update Airbag Control Unit SW
2018100008	1810P91C82	
<p>This is to notify you of a new Recall Campaign regarding the airbag control unit software on 2 Model Year (“MY”) 2018 AMG GT-Class (A190 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on October 30, 2018.</p>		
Background		
Issue	Daimler AG (“DAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2018 AMG GT Roadster vehicles (A190 platform), the airbag control unit software might not correspond to current production specification. In the event of a crash at lower speeds requiring only a first-stage frontal airbag deployment, the second stage deployment could also be inadvertently activated. This could increase the risk of injury for a passenger.	
What We’re Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will update the airbag control unit software.	
Parts	Parts are not required, repair is software-based. The software is available for repair.	
Vehicles Affected		
Vehicle Model Year(s)	2018	
Vehicle Model	AMG GT-Class Cabrio	
Vehicle Populations		
Total Recall Population	2	
Total Vehicles in Dealer Inventory	0	
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY18 AMG GT-Class Roadster vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.</p> <p style="text-align: center;">Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY18 AMG GT-Class Roadster vehicles covered by this notification until the vehicle has been repaired.</p>		
Next Steps/Notes		
Customer Notification Timeline	Customer letters will be mailed approximately one week after the remedy becomes available.	
AOMS/SOMS	AOMS – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>		



Mercedes-Benz

Campaign No. 2018100008, October 2018

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **AMG GT Roadster vehicles (A190 platform) Model Year 2018**
Update software of Supplemental Restraint System (SRS) control unit

Daimler AG (“DAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2018 AMG GT Roadster vehicles (A190 platform), the airbag control unit software might not correspond to current production specification. In the event of a crash at lower speeds requiring only a first-stage frontal airbag deployment, the second stage deployment could also be inadvertently activated. This could increase the risk of injury for a passenger. An authorized Mercedes-Benz dealer will update the airbag control unit software.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.


Approximately 2 vehicles are involved.

Order No. P-RC-2018100008

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

i Note:

- Use DAS/Xentry 09/18 with all associated patches or higher.
- Follow the steps exactly as described in DAS/Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the “pre-call” check list before contacting UHD
- Refer to Star Diagnosis System (SDS) Best Practices Guide.

1. Update software of Supplemental Restraint System (SRS) control unit N2/10:

i Select: Quick test view → N2/10 Supplemental Restraint System (SRS) → Adaptations → Configuration → Manual settings → Actions 050 2017 275 / 050 2017 156.

2. Follow on-screen instructions.

Warranty Information

Operation: Update software of Supplemental Restraint System (SRS) control unit (02-9334)
 Connect/disconnect battery charger (02-5058)
 Star Diagnosis System (SDS), Connect/disconnect (02-4762)

Damage Code	Operation Number	Labor Time (hrs.)
91 931 45 8	02-9334	0.1
	02-5058	0.1
	02-4762	0.1

i Note:

Operation Number labor times are subject to change.

i Note:

If two or more software updates or SCN operations are performed during one workshop visit, the operation items 02-4762 and 02-5058 can only be invoiced once for each workshop order.