



MAZDA DEALER EMAIL

November 8th, 2018

Attention: **All Mazda Dealership General, Service, and Parts Managers**

Subject: **Launch of Safety Recall 1317F, 2918J Takata Passenger Frontal Air Bag Inflator "Pull Ahead" Expansion to the DIR4 group of vehicles.**

Recall 1317F expansion: DIR4 of Safety Recall 1317F - Passenger Air Bag Inflator

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in vehicles equipped with certain type of passenger frontal air bag inflator, and to conduct a recall campaign for certain 2010-2013 Mazda6, 2010-2012 CX-7 and 2010-2015 CX-9 vehicles. There are 155,311 vehicles involved in this recall.

Recall 2918J: DIR4 of Safety Recall 2918J - Passenger Air Bag Inflator

Mazda Motor Corporation has also decided that a defect which relates to motor vehicle safety exists in vehicles equipped with certain type of passenger frontal air bag inflator, and to conduct a recall campaign for 2010-2011 RX-8 vehicles. There are 394 vehicles involved in this recall. The repair is identical to the repair in recall 9416E (DIR1), 0617A (DIR2), and 2018A (DIR3).

This campaign is an expansion of Safety Recall **1317F - Passenger Air Bag Inflator Replacement**, based on NHTSA's schedule requirements DIR 4 (Defect Investigation Report) filed with the agency on October 12th, 2018 and represents a "Pull Ahead" in schedule.

In the subject vehicles, continued exposure to high levels of absolute humidity may cause the passenger frontal air bag inflator housing to rupture and deploy abnormally in the event of a crash necessitating deployment of the passenger frontal air bag. An inflator rupture could result in metal fragments striking the front passenger or other vehicle occupants, resulting in serious injury or death.

Customers affected by this recall will be notified by first class mail beginning **November 9th, 2018**, and they will be advised **parts are currently available**.

Important Safety Notice: The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

To help you effectively perform this recall, Mazda has developed the following resources:

1. Owner Letter, Parts and Warranty Information and Repair Procedures are available on MGSS (Mazda Global Service Support) website via MXConnect.
2. Parts and Warranty Information is also available on eMDCS.
3. For technical assistance, contact the Technical Assistance Hotline at (888) 832-8477, Option 3.
4. For warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
5. For parts questions, contact the Corporate Dealer Assistance Group at (877) 727-6626 Option 2.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries.

We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out this recall campaign are greatly appreciated.

Protect What is Important to You.

Sincerely,



Akira Ikemoto
Director, Technical Services Division
Mazda North American Operations