

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: Recall 18V-XXX: Replace Driveshaft
Date: Thursday, October 11, 2018 3:45:05 PM

Publish Date: October 11, 2018
From: Technical Service
Expiration Date: November 08, 2018

DCSnet Message
Urgent



Subject: Recall 18V-XXX: Replace Driveshaft







BMW of North America, LLC is conducting a Voluntary Safety Recall (effective October 11, 2018) on Model Year 2016-2017 BMW M3 and M4 vehicles that have been produced from March 2, 2016 – September 30, 2016.

Attached is Service Information bulletin B26 02 18, Recall Notice and Q&A for more details.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:

-  [B260218_Recall_Notice\[81ce035d\].pdf](#)
-  [B260218\[81ce035c\].pdf](#)
-  [2018-M3-M4-Driveshaft-QA-\(10Oct2018\)\[81ce035b\].pdf](#)
-  [B260218_Recall_Notice\[81ce035d\].pdf](#)
-  [B260218\[81ce035c\].pdf](#)
-  [2018-M3-M4-Driveshaft-QA-\(10Oct2018\)\[81ce035b\].pdf](#)

Recipients: BMW Passenger Cars, CC-All, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



SI B26 02 18
Driveshaft

October 2018
Technical Service

RECALL 18V-XXX: REPLACE DRIVESHAFT

MODEL

F80 (M3 Sedan)	F82 (M4 Coupe)	F83 (M4 Convertible)
----------------	----------------	----------------------

SITUATION

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective October 11, 2018) on Model Year 2016-2017 BMW M3 and M4 vehicles that have been produced from March 2, 2016 – September 30, 2016. As a result of long-term durability, over time, the driveshaft may no longer transmit power to the rear wheels; therefore, the driveshaft will need to be replaced.

Approximately 2,677 vehicles are affected by this recall, including 46 which are currently in Pre-Owned dealer inventory.

Affected vehicles show the campaign as “Open” when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next and identified with the description: **0026400100 B260218 Recall: Replace Driveshaft**

All of the other systems including DAR and the RDR system will show the Stop Sale Sign starting tomorrow. Please utilize the Inventory Campaign Details under ROSS which shows all vehicles that have a Stop Sale in your inventory.

The bulletin will be updated as soon as we have more information.

The Q&A has been attached for further information.

ATTACHMENTS

View PDF attachment [B260218 Recall Notice](#).

View PDF attachment [2018-M3-M4-Driveshaft-QA-\(10Oct2018\)](#).

[Copyright ©2018 BMW of North America, Inc.]

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 18V-XXX: Replace Driveshaft (B26 02 18)

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective October 11, 2018) on Model Years 2016-2017 BMW M3 and M4 vehicles that have been produced from March 2, 2016 – September 30, 2016.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Driveshaft
Safety Recall 18V-xxx
Model Year 2016-17
BMW M3 Sedan, M4 Coupe & Convertible
*Last Updated 10/10/2018***

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Approximately 2,677 Model Year 2016-2017 BMW M3 Sedan and M4 Coupe / Convertible vehicles in the US, produced between March 2016 and September 2016, are potentially affected. Specific volumes and production dates are as follows:

Series	Model	Model Year	Approx. Volume	Production Dates
F80	M3 Sedan	2016-17	1,464	Jun 28, 2016 – Sep 30, 2016
F82	M4 Coupe / Coupe GTS	2016-17	943	Mar 2, 2016 – Sep 30, 2016
F83	M4 Convertible	2017	270	Jun 29, 2016 – Sep 30, 2016

Q2. What is the specific issue?

The vehicle's driveshaft could loosen and, in some cases, may longer provide power to the rear wheels, which could increase the risk of a crash.

Q3. What can happen as a result of this issue?

If the driveshaft loosened completely, power may no longer be provided to the rear wheels, which could increase the risk of a crash.

Q4. Why are other BMW Group vehicles not included in this Safety Recall?

The driveshaft on other vehicles were produced to different specifications.

Q5. How did BMW Group become aware of this issue?

BMW Group became aware of this issue through its quality control procedures.

Q6. Can I determine if this issue exists in my vehicle?

If you notice an unusual noise and/or vibration from underneath the vehicle, or if power is no longer provided to the rear wheels, your vehicle may be experiencing this issue.

If this occurs, carefully move away from traffic and pull over to a safe location as soon as possible. All occupants should carefully exit the vehicle and move to a safe location away from traffic. Do not continue to drive the vehicle. Contact BMW Roadside Assistance at 1-800-332-4269 immediately to have your vehicle brought to the nearest authorized BMW center.

If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.

Q7. Can I continue to drive my vehicle (before I receive my letter)?

Yes. However, when you receive a letter requesting you to make an appointment to have this Safety Recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q8. How will my vehicle be repaired?

The driveshaft will be replaced for free and can take up to several hours to replace.

Q9. Is BMW Group aware of any accidents or injuries in the US, involving these BMW Group vehicles associated with this Safety Recall?

No.

**Driveshaft
Safety Recall 18V-xxx
Model Year 2016-17
BMW M3 Sedan, M4 Coupe & Convertible
*Last Updated 10/10/2018***

Q10. How will I be informed of this Safety Recall?

You will receive a letter in early December via First Class mail advising you of this Safety Recall. Depending upon parts availability, this letter may request you to schedule an appointment with an authorized BMW center to have this Safety Recall performed. In cases where parts are not immediately available, you will receive a second letter when parts become available, advising you to schedule an appointment with an authorized BMW center at that time to have this Safety Recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealers.

To ensure the BMW Group has your most recent contact and vehicle information, please register your BMW vehicle at www.bmwusa.com/myBMW. Registration is free, and will give you access to factory initiated campaigns and other information specific to your vehicle.

Q11. How long will the repair take?

This repair could take several hours; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed for free by your authorized BMW center.

Q12. Do I have to wait for my letter to have my vehicle serviced?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools and procedures are available, prior to contacting you to schedule your vehicle to have this Safety Recall performed. For the latest updates to this Safety Recall, please visit www.bmwusa.com/recall. When you receive your letter advising you to schedule an appointment, please contact your nearest authorized BMW center at www.bmwusa.com/dealers.



BMW Dealer Direct

BMW Recall 18V-XXX: Replace Driveshaft

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective October 11, 2018) on Model Year 2016-2017 BMW M3 and M4 vehicles that have been produced from March 2, 2016 – September 30, 2016. See SIB B26 02 18 on TIS or the DCS message for more details.



RECALL ANNOUNCEMENT

[View Broadcast](#)