



## ***IMPORTANT SAFETY RECALL***

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a safety defect which relates to motor vehicle safety exists in certain 2013 models of TMC motorhomes.

It has been decided that on certain TMC motorhomes subject to this recall campaign, they can have windshield wiper systems that can become loose after usage. If the windshield wiper system were to fail during use a driver's visibility of the road and surroundings could be severely reduced. This potentially could result in a crash. In the event of a crash, there is a potential for property damage, personal injury or death.

The required action is to put the wiper system through a troubleshooting process to determine if any issues are present with the system. This process may result in just the inspection or up to and including a complete wiper system replacement.

Dealers that have stock units impacted by this recall can access the full list of affected VINs sold to their dealership by accessing the "Service Campaign" portion of the TMC Advantage Web Portal. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

Please find attached a copy of the notification letter. If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at *877-500-1020*.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Celina Tyler  
Consumer Affairs Manager

Re: NHTSA Recall No. 18V-705  
Transport Canada No. 2018-556