



## **SAFETY RECALL NOTICE 18V-696**

TO: All Dealers

Collins Bus Corporation has decided that a potential safety issues exists in certain Collins buses equipped with HSM Solutions/ CE White Company SB11-30” and SB11-26” series school bus seats that are not installed in the rear row of a school bus. Products affected by this recall include SB 11-30” seats manufactured by HSM Solutions/CE White Company shipped between April 24, 2011- July 17, 2018 and SB11-26” seats manufactured by HSM solutions/CE White company shipped between April 24, 2011 - September 7, 2018.

Owners will be notified by mail about the recall and will be instructed to contact their Collins dealer to facilitate the repair or to complete the attached HSM “Recall Parts kit Order Card” send to HSM.

To correct this condition, HSM Solutions/CE White will facilitate the repairs via Collins dealers or directly to the end customer. HSM will provide parts and a Service Repair Procedures “SRP1801-0013 (for 30”seat) and SRP1801-0014 (for 26” seat)”, which will provide instruction on how the repair must be conducted, to the servicing agent upon receipt of a completed HSM “Recall Parts Kit Order Card”.

The expected out of service time necessary to affect repairs is 10 minutes per seat. HSM will reimburse the cost repairs relating to this recall, including both parts and labor, at no cost to you the dealer or the vehicle owners. Parts for this recall are anticipated to be available for shipment on or before November 05, 2018.

Please be reminded that it is a violation of Federal law for you to sell or lease the buses covered by this notification until this recall has been performed on these buses. Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact:

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Sincerely,  
Collins Bus Corporation