

NHTSA Safety Recall 18V682

TO: Winnebago Towables Dealers

SUBJECT: LP Line Recall

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Winnebago Towables has determined that a defect related to vehicle safety exists on certain 2017, 2018 and 2019 Winnebago Minnie Drops. These vehicles were manufactured December 21st, 2016 through February 20th, 2018.

The LP supply line to the refrigerator has been installed incorrectly. The line was not properly secured in the refrigerator cabinet. This can allow the LP supply line to make contact to with the burner assembly of the refrigerator. If this should occur, there is a risk of an LP leak which could potentially result in a fire. If this were to occur, property damage, serious injury or death could result.

OWNER NOTIFICATION

Owners will be notified of this campaign on their vehicles by Winnebago Towables. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN**. Enclosed is a list of vehicles shipped to you.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

201 14th Street - Middlebury, IN 46540 - PH: 574.825.5250. - FAX: 574.825.5433

www.winnebagoind.com

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INSTRUCTION TO PERFORM CAMPAIGN LP Line Recall

Affected Models:

2017, 2018 and 2019 Winnebago Minnie Drops

Repair Procedure:

Refer to instructions for adding clamps to secure the refrigerator LP supply line

Parts Information:

To minimize any inconvenience to your customers, we strongly encourage you to promptly order and stock the following parts for the vehicles on the attached list. This will ensure you have adequate inventory for your customers. Order the following parts from Winnebago Towables. You will be placing the order as a recall order.

Dealer Number:

Quantity	Part Description	Winnebago Industries Part Number	
2	Clamp-Hose 1" Vinyl Coated	20027001000	
1	LP-Hose 32RLOptional RV	253875	
	Refer		

REIMBURSEMENT

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

	OPERATION	TIME
	<u>NUMBER</u>	<u>ALLOWANCE</u>
Inspection	<u>44010900</u>	<u>.20 hours</u>
Replace damaged hose, add additional clamps	<u>44010901</u>	<u>1.5 hours</u>
Secure un damaged hose, add additional claims Thank you for your cooperation.	44010904	<u>.5 hours</u>
Winnebago Towables Middlebury, Indiana 46540		

Enclosures

Minnie Drop/Winnie Drop Refer LP Hose Recall Repair (18V682)

The LP hose feeding the refer in the slideout was routed too close to the burner.

See Pic below for example;



It is critical to have $\frac{1}{2}$ " minimum / 1" recommended clearance between the LP hose and the burner box.

The hose must be re-routed and secured so that the required/recommended clearance stated above is met. This can be done with clamps or re-routing and sealing as shown below;



WINNEBAGO2

IMPORTANTSAFETYRECALL

NHTSA Safety Recall 18V682

THIS NOTICE APPLIES TO YOUR VEHICLE.

RE: BODY SERIAL CHASSIS SERIAL

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

REASON FOR THIS RECALL

Winnebago Towables has determined that a defect related to vehicle safety exists on certain 2017, 2018 and 2019 Winnebago Minnie Drops. These vehicles were manufactured December 21st, 2016 through February 20th, 2018.

The LP supply line to the refrigerator has been installed incorrectly. The line was not properly secured in the refrigerator cabinet. This can allow the LP supply line to make contact to with the burner assembly of the refrigerator. If this should occur, there is a risk of an LP leak which could potentially result in a fire. If this were to occur, property damage, serious injury or death could result.

WHAT WE WILL DO

Winnebago Towables dealers will correct your LP supply line by replacing the line and adding additional p-clamps (if the LP supply line is damaged) or by adding additional p-clamps to secure the existing LP supply line (if the LP line is not damaged. This will be at no charge to you.

WHAT YOU SHOULD DO

Please contact your Winnebago Towables dealer immediately to arrange for an appointment. The labor time necessary to perform this correction will be approximately 1.5 hours. Please allow additional time for the dealer to process your vehicle.

Winnebago Towables dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Towables, Attn.: Customer Service at (574) 825-5250. If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to http://www.safercar.gov.

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IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Service by email at retailwoi@wgo.net or write us at Winnebago Customer Service, 201 14th Street, Middlebury, Indiana 46540 or by telephone at (574) 825-5250.

IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE

If you have changed address, sold or traded your vehicle, please let us know by contacting Winnebago Customer Service by email at retailwoi@wgo.net or in writing Winnebago Customer Service at, 201 14th Street, Middlebury, Indiana 46540 or by telephone at (574) 825-5250.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of you safety and continued satisfaction with our products. This letter does not constitute an acknowledgement legal liability.
Winnebago Towables Middlebury, Indiana 46540
Enclosure