

# IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
BUILDING 11  
423 N MAIN ST  
MIDDLEBURY, INDIANA 46540-9218

## FOLLOW-UP NOTICE OF SAFETY DEFECT

NHTSA RECALL: 18V678  
CANADA RECALL: 2018-531

- o Integrity
- o Safety
- o Quality
- o Customer Service

Our records indicate your vehicle has **not** been remedied; for your Safety and the Safety of others, please have your vehicles' recall remedied as soon as possible.

<<DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

March 2026

### **Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B**

"It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law."

*–Forest River motorized and towable products are contained in this section–*

### **CANADA: Pursuant to the Canadian Motor Vehicle Safety Act, section 5**

*Companies who sell new non-complying vehicles may be in violation of the Motor Vehicle Safety Act. Substantial penalties apply to violations of this law.*

Forest River – Office of Corporate Compliance ("OCC") has decided that a safety defect exists in certain 2019 Rockwood and Flagstaff recreational vehicles. Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety, continued satisfaction, and our commitment to building great products are of the utmost importance to Forest River.

The identified VIN referenced in the attached document(s).

The designated Date range of production is July 2018 through September 2018.

#### **DEFECT/NONCOMPLIANCE:**

The brake mounting flange is incorrectly oriented (clocked) on the axles in question. The brake (mounted on the flange) is therefore also incorrectly oriented.

#### **EVALUATION OF RISK:**

The brake is not designed to be incorrectly oriented. This can occasionally lead to the brake failing prematurely.

#### **SERVICE PROCEDURE:**

Dealership Service Department Service procedures can be found on Dealer Connect.

#### **DEALER REPAIR CODES:**

UNITED STATES	CANADA	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
18V678	2018-531	RC-007-05--002818	INSPECT FOR INCORRECT ORIENTED BRAKE	.50 HRS.

#### **HELPFUL CONTACT INFORMATION:**

CONTACT	PHONE	EMAIL
Dexter Axle Customer Service	(574) 295-7888	WARRANTY@DEXTERAXLE.COM
Rockwood/Flagstaff Customer Service	(574) 642-8942	<a href="mailto:ROCKWOODCUSTOMERSERVICE@FORESTRIVERINC.COM">ROCKWOODCUSTOMERSERVICE@FORESTRIVERINC.COM</a> <a href="mailto:FLAGSTAFFCUSTOMERSERVICE@FORESTRIVERINC.COM">FLAGSTAFFCUSTOMERSERVICE@FORESTRIVERINC.COM</a>

## IMPORTANT SAFETY RECALL

The Recall shall be considered the utmost priority to remedy the 2019 Rockwood and Flagstaff in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2019 Rockwood and Flagstaff listed under this Recall.

If your dealership has already performed the remedy to 2019 Rockwood and Flagstaff, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2019 Rockwood and Flagstaff in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

**Notice:**

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

**Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.**

Sincerely,  
Forest River  
Office of Corporate Compliance