



## VOLKSWAGEN DEALER COMMUNICATION

### Repair Available – Compliance Recall 94L1 / Passenger Side LED Headlamp

**This notice is for:**

✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
✓ General Manager	✓ Parts Manager	✓ Technicians
✓ Sales Managers	✓ Service Consultant	

**Date:** October 29, 2018

**Issue:** The right (passenger side) headlamp in affected vehicles may not be positioned correctly. This makes the headlamp noncompliant with FMVSS 108 *Lamps, Reflective Devices, and Associated Equipment* and CMVSS 108 - *Lighting System and Retroreflective Devices*. If this condition is present in the vehicle, it may reduce nighttime visibility for the driver.

**Repair:**

- REPAIR AVAILABLE –October 30,2018
- Repair instructions available in ELSA/ServiceNet
- Replace the right (passenger) side headlamp
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** Due to the very small affected vehicle population, parts will only be allocated to support dealer inventory vehicles. If parts are needed to support a customer vehicle repair and you do not have a part on hand, please contact the Parts Specialists via phone (800-767-6552), email ([VWoAPartsSpecialists@vw.com](mailto:VWoAPartsSpecialists@vw.com)) or chat /text with the VIN to order.

**Notes:**

- Affected vehicles: Certain 2019 MY Volkswagen Jetta equipped with LED headlamps.
- USA vehicle count: 28 / CANADA vehicle count: 391
- Schedule owner repairs immediately
- Owner mailing – November 2018

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.