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Sent on	09	26	2018	Expires on	12	24	2018
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From	Bruce Smith
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Subject	Takata Airbag Inflator Recall Update 9/27/18
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Please take a moment to review this important video message from Bruce Smith with information regarding the Takata airbag inflator recalls.

To view the video, please refer to the post titled "[Takata Airbag Inflator Recall Update 9/27/18](#)" on the Parts, Service, Sales, or Executive Management landing pages on *iN*. Below is the script for your reference:

Hi everyone, Bruce Smith here with another update about the Takata inflator recall.

Thank you for all of your efforts related to this recall. Together, we have now replaced around 13.1 million inflators, giving us an overall completion rate of 77.7%. We still have millions more to replace so please keep up your efforts.

Specific to the most dangerous "Alpha" inflators, we have replaced about 870 thousand of the 1.1 million original alpha inflators. We have also accounted for another 170 thousand that were in cars no longer on the road, which leaves us about 40 thousand left to repair. That is 4% of the 1.1 million we started with. Again, a big thank you to everyone for the focused effort to find and repair these vehicles. However, there are 40 thousand left. So please, do everything you can to find and fix these vehicles.

I have stated in past videos that NHTSA issued a schedule for the recall of all Takata non-desiccated inflators from the market. NHTSA did this after an engineering analysis that identified inflator propellant degradation factors. NHTSA's conclusion was that the propellant in non-desiccated inflators would degrade and increase the risk of inflator ruptures over time as they are exposed to humidity and temperature changes. NHTSA determined that a multi-year phased recall of non-desiccated Takata inflators was appropriate based on vehicle age and location. Therefore, each phase of the recall adds newer model vehicles.

According to NHTSA's phased recall schedule, Honda was due to recall the next affected population by the end of this year. Because we have made tremendous progress with the existing recall population and we have sufficient supplies of replacement inflators, we have decided to act ahead of NHTSA's requirement. In fact, we recently notified NHTSA of our intent to recall approximately 1.4 million more vehicles here in the US to replace all of the remaining non-desiccated passenger inflators installed as original equipment. Please keep in mind, this expansion is for passenger side inflators. All non-desiccated driver inflators are already under recall.

American Honda will issue an *iN* message providing more specifics about these recalled vehicles as well as instructions on how to perform the fix. Please, make sure everyone reads the instructions and that the specifics of the repair method for these vehicles are understood. Do not assume that the method of repair is understood without reading the instructions.

Please let me emphasize this point. I have shared in previous videos that we have found instances of passenger side inflators being mis-installed by technicians. Make sure dealership personnel have completed all training. A mis-installed inflator creates a dangerous situation and requires another recall at the dealership's expense.

Following NHTSA's directive to recall all non-desiccated Takata inflators in a phased approach, we will

have one more recall sometime next year. This will be the last of the planned NHTSA phased recalls and will focus on non-desiccated inflators used as replacement parts early in our recall efforts.

Again, I appreciate all of your efforts to repair these vehicles and as always, you can contact your DPSM with questions or, send me a note.

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