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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	Stop Sale/Safety Recall: 2010-2015 Multi-model Honda Passenger's Airbag Inflator
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DATE: September 28, 2018

TO: All Honda Parts & Service Managers, Advisors and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: Stop Sale/Safety Recall: 2010-2015 Multi-model Honda Passenger's Airbag Inflator

Background

On September 27, 2018, American Honda notified NHTSA of a stop sale and safety recall for specific model year 2010-2015 Honda vehicles. In accordance with the five-phased recall of Takata non-desiccated airbag inflators established by NHTSA in May 2016 (refer to the attached document outlining NHTSA's overall plan (click [here](#))), American Honda proactively expanded the Takata inflator recall ahead of NHTSA's planned Phase 4 timing. This recall is due to front passenger's airbag inflators that could potentially rupture in a crash due to prolonged temperature cycling and environmental moisture. Used units in dealer inventory must be repaired per service bulletin:

- 18-098, *Safety Recall: Takata Front Passenger's Airbag Inflator (Phase 4)* or
- 18-099, *Safety Recall: Front Passenger's Airbag Inflator May Be Over-Pressurized (Phase 4)*

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

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Affected Models

2010-2012 Accord, 2010-2015 Accord Crosstour, 2010-2011 Civic, 2010-2011 CR-V, 2010-2011 Element, 2010-2013 Fit, 2014 Fit EV, 2010-2014 Insight, 2010-2015 Pilot, and 2010-2014 Ridgeline

Repair Information

Vehicles affected by service bulletin 18-098 or 18-099 require removal and replacement of the front passenger's airbag inflator.

Parts Information

Parts to support the repair of vehicles affected by this phase of the recall are available through our normal airbag inflator ordering process. Just a reminder that inflators will continue to be offered on Parts Auto Ship.

Note: No new part numbers have been added through this action; service bulletins 18-098 and 18-099 reference inflators already available under previous actions.

Warranty Information

Warranty information is detailed in service bulletins 18-098 and 18-099.

Customer Notification

American Honda expects to complete initial customer notification in November 2018.

For more information about these inflator recalls, go to www.safercar.gov and use keyword TAKATA.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.