AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 34J1 / Gearbox Ventilation Hose

This notice is for: Date: Issue:	 ✓ Dealer Principal ✓ General Manager ✓ Ganeral Manager ✓ Parts Manager ✓ Sales Managers ✓ Service Advisor ✓ Technicians ✓ October 02, 2018 Transmission fluid may leak from the gearbox ventilation hose during extreme racetrack driving/maneuvering situations. Leaking transmission fluid can contact hot engine parts, causing smoke and possibly a fire.
Repair:	 REPAIR AVAILABLE - October 03, 2018 Repair instructions available in ELSA/ServiceNet Replace the single gearbox ventilation hose with a double ventilation hose that has a higher oil expansion volume. Check daily campaign open inventory report or OMD for affected vehicles in inventory Repair every affected inventory vehicle <u>before delivery to consumers</u>.
Precautions	A hot oil odor and/or smoke may be noticeable if this issue is occurring. If this happens, customers are advised to stop driving immediately and contact an authorized Audi dealer without delay and make arrangements to have the vehicle inspected.
Parts Department:	Parts will be allocated prior to owner notification. If allocated parts have been used, please contact the Parts Specialists via phone (800-767-6552), email (<u>VWoAPartsSpecialists@vw.com</u>) or chat/text with the VIN to order.
Notes:	 Vehicles: Certain 2017-2018 MY Audi R8 Spyder & R8 Coupe Schedule owner repairs immediately Owner mailing - October 2018 IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety. Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Audi