



## IMPORTANT SAFETY RECALL

DEALER NAME  
ADDRESS  
CITY ST, ZIP  
Attn: Service Manager

**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: 18V-634  
TC2018-511  
September 28, 2018

Dear Heartland RV Valued Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Heartland RV (Heartland) has decided that a defect which relates to motor vehicle safety exists in certain Heartland travel trailers manufactured from July 9, 2018 to August 30, 2018 with Dexter D44 axles. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

***Reason for  
this recall***

On certain travel trailers manufactured with a Dexter D44 Axle Potential missing inner bearing races on hubs that may not have been installed during the manufacturing process. Less than 0.05% of the axles produced by the Dexter MFG have the defect. If bearing cup is missing, hub may initially heat up. If this occurs hub may start to smoke from burning grease. Wheel may become wobbly if bearing starts to fail. Defective axles will be replaced or serviced (hubs replaced) as required at no charge to the customer. If not corrected it could lead to an increased risk of injury and/or damage to property.

Instructions for the repair and a list of the affected coaches with their VIN #'s can be found on the warranty portal. Please verify your stock for any of the affected coaches and if you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by email at 'warranty@heartlandrvs.com', or by phone at 877-262-8032.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Please have the VIN #'s of the affected travel trailers available when you call.

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by phone at 877-262-8032.

Thank you for your attention and cooperation in this matter.

Sincerely,  
**Heartland RV Service Department**

cc: National Highway Traffic Safety Administration (NHTSA)

