



MAZDA DEALER EMAIL

December 17, 2018

Attention: Mazda General, Parts and Service Managers

Subject: *IMPORTANT NOTICE* Safety Recall 2818I - 2009-2010 Mazda6
Front Cross Member Corrosion Concern - V6 Engine Vehicles

On December 20th and 21st the Dealer Assistance Group will begin placing sales orders for downed Mazda6 vehicles equipped with a V6 engine. In order to receive one of these orders, the affected VIN must have been previously reported to the Recall Department under Recall 2818I or as a Goodwill Request.

To support these repairs each order will include, the front cross member, an A/C drain hose, two exhaust gaskets, and a seal ring. When the parts are received, any rental must be returned within three (3) days of the vehicle repair date.

If you have any downed vehicles at your dealership that have not been previously submitted to the Recall Department at Mazda, please contact Dealer Recall Help on MXConnect as soon as possible with the VIN, Dealer Code and Repair Order information. If you have any questions regarding this communication, and request, please contact Dealer Recall Help on the MXConnect > Warranty page.

Protect What is Important to You

Sincerely,

Akira Ikemoto
Director, Technical Services Division
Mazda North American Operations

