



MAZDA DEALER EMAIL

TO: Mazda Service & Parts Managers
DATE: April 17, 2019
SUBJECT: Push Shipment Repair Parts - Recall Campaign 2818I

To prepare for the phased launch of Recall 2818I on Tuesday, April 16th Mazda started placing sales orders for the repair parts necessary to complete the recall. The small quantity of kits you will receive are based on the number of affected VINs for your dealership.

Description	Part Number	Remarks
Cross Member Kit I4	0000-I4-2818	Includes cross member and drain hose
Cross Member Kit V6	0000-V6-2818	Includes all gaskets, cross member, and drain hose
Side member kit	0000-GD-2818	Includes nut-fastener kit, bracket, and drain hose

These sales orders will begin processing on Wednesday, and you should receive the parts on your next DDS delivery day. In eMDCS, you can reference the purchase order number for these orders as "RECALL 2818I."

You can order additional cross member kits (part number(s) 0000-I4-2818 or 0000-V6-2818) using the DAG Restricted Parts Ordering link on MXConnect for Recall 2818I. The web ordering screen will only accept orders for VINs that are in an "Open" status. If you need to order a part for a downed car or a VIN still in preliminary status then please email your order, including the VIN, to the Dealer Assistance Group.

For additional questions, please don't hesitate to email the Dealer Assistance Group at corpdag@mazdausa.com or call 877-727-6626 – Option 2.

Regards,
Carol Robbins
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