



MAZDA DEALER EMAIL

December 10, 2018

Attention: Mazda General Managers, Parts and Service Managers

Subject: 'IMPORTANT NOTICE' regarding Safety Recall 2818I - 2009-2010 Mazda6
Front Cross Member Corrosion Concern

Beginning December 12th, 2018 all dealers will be shipped 3 full-size templates via UPS to the attention of the Service Manager. This template will assist with cutting the under-cover of 2009-2010 Mazda6 vehicles with the I4 engine, so you may attach the side bracket when a full subframe replacement is not required. Please note, do not allow the templates to get wet. They are printed on 20lb paper and will disintegrate.

Instructions and Repair procedures for recall 2818I will be uploaded to MGSS today.

Additionally, to view a complete list of already repaired vehicles prior to the launch of 2818I, there is an Excel file located under Recall 2818I posted on MGSS. Customers on this list will be contacted to bring their vehicle in for the AC drain hose installation that is part of the recall.

Protect What is Important to You

Sincerely,

Akira Ikemoto

Director, Technical Services Division
Mazda North American Operations