

MAZDA DEALER EMAIL

TO: Mazda Service & Parts Managers

DATE: May 13, 2019

SUBJECT: Update to Ordering Process - Recall Campaign 28181

Starting on Tuesday, May 14th the process for ordering Recall 2818I repair parts will change.

Starting on Tuesday, the DAG Restricted Parts ordering process will now be required to order the side member kits (0000-GD-2818). Mazda6 cross members will now be open for standard dealer ordering using your DMS system. The cross member parts will no longer require using the DAG Restricted Parts Ordering screen.

Description	Part Number	Remarks	Order
Cross Member Kit I4	0000-14-2818	Includes cross member and	Open – Use
		drain hose	eMDCS
Cross Member Kit V6	0000-V6-2818	Includes all gaskets, cross	Open – Use
		member, and drain hose	eMDCS
Side member kit	0000-GD-2818		MXConnect
		Includes nut-fastener kit,	DAG Restricted
		bracket, and drain hose	Parts Ordering
			Screen

For additional questions, please don't hesitate to email the Dealer Assistance Group at corpdag@mazdausa.com or call 877-727-6626 – Option 2.

Regards,
Carol Robbins
Senior Analyst, Quality Campaigns
Parts Operation Division