

*** * ADVANCE TECHNICAL INFORMATION NOTICE * ***

DATE: October 2, 2018
TO: Mitsubishi Motors US and Puerto Rico Dealer Principals, Service Managers, and Parts Managers
RE: FCM-ECU Reprogramming Safety Recall Campaign
ATIN NO. ATIN-18-SR-007-A

.....

AFFECTED VEHICLES: 2017-2018 Outlander, 2018 Outlander PHEV, 2018-2019 Eclipse Cross, 2018 Outlander Sport

PURPOSE

A safety recall campaign will be released today for FCM-ECU reprogramming on certain 2017-2018 Outlander built between August 1, 2016 and June 13, 2018; 2018 Outlander PHEV built between November 13, 2017 and June 25, 2018; 2018-2019 Eclipse Cross built between December 26, 2017 and June 21, 2018; and 2018 Outlander Sport built between August 8, 2017 and June 25, 2018. **Do not sell or deliver any affected 2017-2018 Outlander, 2018 Outlander PHEV, 2018-2019 Eclipse Cross, 2018 Outlander Sport until this recall has been performed.** Please check the Most Recent: Open Campaign List e-report to identify affected vehicles in your new vehicle inventory. The Recall Bulletin outlining the repair procedure will be available today on MEDIC and MDL.

Due to incorrect software, the FCM-ECU may apply braking for longer than needed, even after a pedestrian is no longer detected. If the FCM-ECU software activates the brake for longer than necessary, the driver may react by applying additional braking. The resulting rapid deceleration of the vehicle can increase the risk of a rear-end collision.

Notification letters are scheduled to begin mailing to owners of affected vehicles on October 16, 2018, requesting they contact their local Authorized Mitsubishi dealership to schedule an appointment to have this recall performed. **Some vehicles are also affected by SR-18-008 "ASC Hydraulic Unit-ECU Reprogramming" campaign—please ensure that vehicles affected by both SR-18-007 and SR-18-008 have the FCM-ECU AND Hydraulic Unit ECU reprogrammed on the same visit.**

Affected new vehicle inventory VINs can be reviewed on the Mitsubishi Dealer Link in the Most Recent: Open Campaign List available under the service section of "e-reports." **Dealers must review the Warranty Superscreen to confirm if any vehicles in their new or used vehicle inventories are affected, and conduct this campaign prior to delivering them.** When checking for applicability of this campaign (C1810R), please check for and complete any other open campaigns. Always obtain the customer's approval before completing a campaign on a customer owned vehicle.

IMPORTANT

Affected new or used inventory vehicles must be repaired before the vehicle is sold/delivered. Dealers must check their inventory vehicles' VINs on the Warranty Superscreen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to sell/deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.