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newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign 2018090013 Launch Notification Check Passenger Seat Adjustment Limit MY18 213 (AMG E63 S)	DATE: October 19, 2018

IMPORTANT NEW RECALL CAMPAIGN INFORMATION





RECALL CAMPAIGN LAUNCH NOTIFICATION

October 19, 2018

Campaign No. :	Campaign Desc. :	Check Passenger Seat Adjustment Limit
2018090013	1808P46C54	
This is to notify you of the Recall Campaign LAUNCH regarding the passenger seat adjustment limit on 22 Model Year (“MY”) 2018 AMG E63 S (213 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on October 19, 2018.		
Background		
Issue	Daimler AG (“DAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2018 AMG E63 S (213 platform) vehicles, the adjustment range of the passenger seat might not be limited correctly. In this case, the occupant load for certain seating positions on the front passenger seat might be increased. Thus, an increased risk of injury for the front passenger during a crash cannot be ruled out.	
What We’re Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the adjustment range limitation of the front passenger seat and if necessary, install the mechanical adjustment range limitation. In addition the seat control unit software will be updated.	
Parts	Parts are available and may be ordered as necessary.	
Vehicles Affected		
Vehicle Model Year(s)	2018	
Vehicle Model	AMG E63 S	
Vehicle Populations		
Total Recall Population	22	
Total Vehicles in Dealer Inventory	0	
<p style="text-align: center;">Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY18 AMG E63 S vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.</p> <p style="text-align: center;">Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p style="text-align: center;">Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY18 AMG E63 S 4MATIC+ vehicles covered by this notification until the vehicle has been repaired.</p>		
Next Steps/Notes		
Customer Notification Timeline	Customer letters will be mailed on October 26, 2018.	
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	
While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.		



Mercedes-Benz

Campaign No. 2018090013, October 2018

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: Models AMG E63 S (213 platform)
Model Year 2018
Check seat travel limiter at seat frame base of front passenger seat

Daimler AG (“DAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2018 AMG E63 S (213 platform) vehicles, the adjustment range of the passenger seat might not be limited correctly. The occupant load for certain seating positions on the front passenger seat might then be incorrect, increasing the risk of injury for the front passenger during a crash. An authorized Mercedes-Benz dealer will check the adjustment range limitation of the front passenger seat and if necessary, install the mechanical adjustment range limitation. In addition the seat control unit software will be updated.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.


Approximately 22 vehicles are involved.

Order No. P-RC-2018090013

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

i Make sure that all currently available add-ons are installed for the processing of the measure.

i Note:

- Use Xentry 9/18 with all associated patches or higher.
- Follow the steps exactly as described in Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the “pre-call” check list before contacting UHD
- Refer to Star Diagnosis System (SDS) Best Practices Guide.
- If XENTRY is already connected to the vehicle, start with operation step 2.

i If two or more software updates or SCN codings are performed during a workshop visit, the operation items **02-4762** and **02-5058** can only be invoiced once for each workshop order!

Check/test procedure

1. Check that seat travel limiter is present at front and rear of seat frame base of front passenger seat.
 - 1.1. Move front passenger seat to front-most position.
 - 1.2. Check for presence of seat travel limiter **(A)** (figure 1).

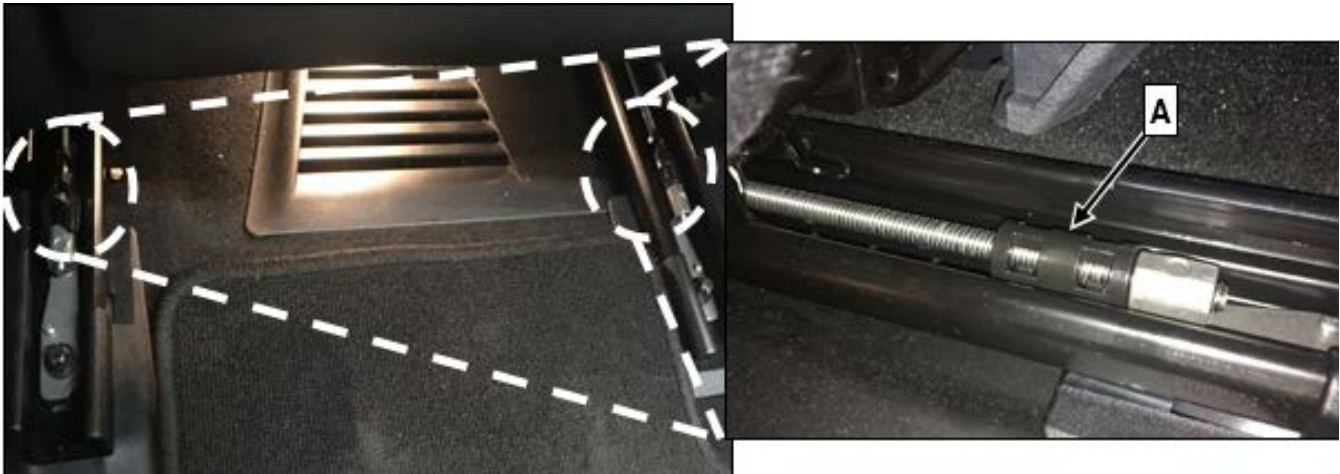


Figure 1



- a. Travel limiter **not** present: Perform **work procedure A and B**.
- b. Travel limiter **present**: Perform **work procedure B**.

i The **findings** from the check/test procedure must be recorded **in writing in the work order**.

Work procedure A

1. Retrofit seat travel limiter at rear seat frame base of front passenger seat.
 - 1.1. Install seat travel limiter at rear left and right adjustment spindle.
 - 1.2. Position seat travel limiter at rear limit stop of adjustment spindle.
2. Retrofit seat travel limiter at front seat frame base of front passenger seat.
 - 2.1. Move front passenger seat to rearmost position.
 - 2.2. Install seat travel limiter at front left and right adjustment spindle.
 - 2.3. Position seat travel limiter at front limit stop of adjustment spindle.

Work procedure B

1. Connect **XENTRY**.
2. Perform SCN coding in control unit of mono or stereo multifunction camera.
 -  To do so, select menu item "Quick test view ➡ N32/2 Electrical seat adjustment "front passenger" with memory function (ESE "front passenger") ➡ Adaptations ➡ Control unit update ➡ Update of control unit software.
 -  Then follow the user guidance in **XENTRY Diagnosis**.

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
As required (4)	Seat travel limiter	A 213 919 28 00	90%

Warranty Information**work procedure A and B**

Operation: Connect/disconnect battery charger (02-5058)
 Star Diagnosis System (SDS), Connect/disconnect (02-4762)
 Update software of control unit electrical seat adjustment "front passenger" with memory function (ESE "front passenger"). (02-9334)
 Check seat travel limiter at front passenger seat (02-2603)
 Retrofit seat travel limiter at front passenger seat (02-2604)

Damage Code	Operation Number	Labor Time (hrs.)
46 941 42 7	02-5058	0.1
	02-4762	0.1
	02-9334	0.1
	02-2603	0.1
	02-2604	0.1

work procedure B

Operation: Connect/disconnect battery charger (02-5058)
 Star Diagnosis System (SDS), Connect/disconnect (02-4762)
 Update software of control unit electrical seat adjustment "front passenger" with memory function (ESE "front passenger"). (02-9334)
 Check seat travel limiter at front passenger seat (02-2603)

Damage Code	Operation Number	Labor Time (hrs.)
46 941 42 8	02-5058	0.1
	02-4762	0.1
	02-9334	0.1
	02-2603	0.1

**Note**

Operation Number labor times are subject to change.