



MERCEDES-BENZ USA, LLC
One Mercedes-Benz Dr.
Sandy Springs, GA, 30328
Phone: (770) 705-0600
Fax: (770) 705-0117
MBUSA.com



newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Launch Notification Update Active Lane Keeping Assist Camera SCN Coding MY18 217 222 (S-Class, S-Class Coupe, S-Class Cabrio)	DATE: September 27, 2018

IMPORTANT NEW RECALL CAMPAIGN INFORMATION





RECALL CAMPAIGN LAUNCH NOTIFICATION

September 27, 2018

Campaign No. :	Campaign Desc. :	Update Active Lane Keeping Assist Camera SCN Coding
2018090008	1809P54C58	

This is to notify you of a **Recall Campaign** regarding the Active Lane Keeping Assist Camera software on **375** Model Year (“MY”) 2018 S-Class, S-Class Coupe, and S-Class Cabrio (222, 217 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on September 27, 2018.

Background

Issue	Daimler AG (“DAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2018 S-Class and S-Class Coupe/Cabriolet (222, 217 platform) AMG vehicles, certain parameters of the Active Lane Keeping Assist within the software of the multipurpose camera might not meet production specification. Incorrect software calibration could prevent the Active Lane Keeping Assist from initiating braking intervention in cases of unintended lane changes at speeds exceeding 65 miles per hour. Although the driver will still be alerted of unintended lane changes, the crash prevention functionality of the assistant system might be reduced, increasing the risk of a crash.
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What We’re Doing	MBUSA will conduct a voluntary recall. As a precautionary measure an authorized Mercedes-Benz dealer will update the multipurpose camera SCN Coding.
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Parts	Parts are not required, repair is software-based. The software is available for repair.
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Vehicles Affected

Vehicle Model Year(s)	2018
Vehicle Model	S-Class, S-Class Coupe, S-Class Cabriolet

Vehicle Populations

Total Recall Population	375
Total Vehicles in Dealer Inventory	5

Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY18 S-Class, S-Class Coupe, S-Class Cabrio vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.

Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.

Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY18 S-Class, S-Class Coupe, S-Class Cabrio vehicles covered by this notification until the vehicle has been repaired.

Next Steps/Notes

Customer Notification Timeline	Customer letters will be mailed approximately one week after the remedy becomes available.
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.

While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.



Mercedes-Benz

Campaign No. 2018090008, September 2018

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: Models S-Class (222 platform) AMG and S-Class Coupe/Cabriolet (217 platform) AMG
Model Year 2018
Update Active Lane Keeping Assist Camera SCN coding

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2018 S-Class (222 platform) AMG and S-Class Coupe/Cabriolet (217 platform) AMG vehicles, certain parameters of the Active Lane Keeping Assist within the software of the multipurpose camera might not meet specification. Incorrect software calibration could prevent the Active Lane Keeping Assist from initiating braking intervention in cases of unintended lane changes at speeds exceeding 65 miles per hour. Although the driver will still be alerted of unintended lane changes, the crash prevention functionality of the assistant system might be reduced, increasing the risk of a crash. An authorized Mercedes-Benz dealer will update the multipurpose camera SCN Coding.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.


Approximately 375 vehicles are involved.

Order No. P-RC-2018090008

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

i Make sure that all currently available add-ons are installed for the processing of the measure.

i Note:

- Use Xentry 7/18 with all associated patches or higher.
- Follow the steps exactly as described in Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the “pre-call” check list before contacting UHD
- Refer to Star Diagnosis System (SDS) Best Practices Guide.
- If XENTRY is already connected to the vehicle, start with operation step 2.

i If two or more software updates or SCN codings are performed during a workshop visit, the operation items **02-4762** and **02-5058** can only be invoiced once for each workshop order!

1. Connect **XENTRY/DAS**.
2. Perform SCN coding in control unit of mono or stereo multifunction camera.

i To do so, select menu item " **Quick test view** ➡ **A40/11 Mono multifunction camera or A40/13 Stereo multifunction camera** ➡ **Adaptations** ➡ **Control unit update** ➡ **Update of SCN coding**

i Then follow the user guidance in **XENTRY Diagnosis**.

3. Disconnect Xentry

Warranty Information

Operation: Connect/disconnect battery charger (02-5058)
 Star Diagnosis System (SDS), Connect/disconnect (02-4762)
 Perform SCN coding in control unit of mono or stereo multifunction camera. (02-9446)

Damage Code	Operation Number	Labor Time (hrs.)
54 976 36 8	02-5058	0.1
	02-4762	0.1
	02-9446	0.1

i Note
 Operation Number labor times are subject to change.