



Rev Ambulance Group Orlando, Inc.
2737 North Forsyth Road
Winter Park, FL 32792
P: 855-661-9232

IMPORTANT SAFETY RECALL: 18V-602

October 29, 2018

This notice applies to your Rev Ambulance Group, Inc. (REVO) with the VIN number(s) included with this document:

REVO Ambulance vendor component issue, NHTSA recall number: 18E-063

Dear REVO Ambulance Dealer,

!! IMPORTANT !!

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. REVO has confirmed a defect which relates to motor vehicle safety exists in certain REVO ambulances built with Whelen LED Brake Light Assemblies. This may affect vehicles manufactured between November 1, 2017 and August 31, 2018. Our records indicate that your ambulance may be equipped with LED Brake Light Assemblies within this particular date range.

WHAT IS BEING RECALLED?

Ambulances built with Whelen LED Brake Light Assemblies sold between November 1, 2017 and August 31, 2018.

WHY IS IT BEING RECALLED?

REVO has received independent reports that the Whelen LED brake light models subject to this recall may illuminate when the brake pedal has not been pressed. They can then be returned to normal operation when a brake input is applied and then removed. All the Whelen brake light models (list attached) covered by this recall are being recalled even if the brake light is functioning properly as installed. If the brake lights incorrectly illuminate, it can confuse other drivers, possibly increasing the risk of a crash.

WHAT YOU AS THE OWNER/OPERATOR SHOULD DO:

PROMPTLY CHECK TO SEE IF THE BRAKE LIGHT IS FUNCTIONING PROPERLY WHEN YOU DEPRESS AND RELEASE THE BRAKE PEDAL. Light is functioning properly if the brake light is activated when the BRAKE pedal is depressed and if the brake light deactivates when the brake pedal is released. All the Whelen brake light models (list attached) covered by this recall are being recalled even if the brake light is functioning properly as installed. Whelen Labels with Date of manufacturer Codes 02-18 through 08-18 are within the recall. If you have a Whelen brake light model that is not functioning properly, you should immediately contact Bob McIntyre at Whelen 1-860-718-2331. You will need to provide the complete Vehicle VIN, the light assembly Date of Manufacture, Model number and Part Number. *See pictures below of information label.

WHAT WHELEN AND REVO WILL DO:

Whelen will dropship a replacement brake light to any customer who possesses a recalled brake light model. Please contact Bob McIntyre at Whelen 1-860-718-2331 or email pclasson@whelen.com Subject Line: Recall Brake LED. You will need to provide the complete Vehicle VIN, the light assembly Date of Manufacture, Model number and

Part Number (See pictures below of information label). You may also be reimbursed up to .25 of an hour (15 minutes) labor to replace each recalled brake light on your vehicle.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Bob McIntyre Whelen at 1-860-718-2331 or the REVO Warranty/Customer Service Department (with your complete Vehicle VIN, the light assembly Date of Manufacture, Model number and Part Number) referencing in subject line "Recall Brake LED" via email, revorlandoservice@revgroup.com or by phone 1-855-661-9232.

If you feel Whelen or REV Ambulance Group Orlando, Inc. has not fully answered your questions, please contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to www.safercar.gov.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days. If you are no longer owner of this vehicle, please forward this letter to current owner or provide us with information so we may contact the new owner.

REV Ambulance Group Orlando, Inc. is dedicated to providing the safest ambulances in the industry, and vehicle safety is our highest priority. We sincerely regret the inconvenience this recall poses to all of our customers.

Sincerely,

Bob Collins
President/General Manager
REV Ambulance Group Orlando, Inc.



*The WHELEN Light assembly information label is located on the base plate. The four-digit code at bottom right of label is the Date of Manufacture. Whelen postdates label 90 days in advance for inventory purposes. Whelen brake light models (list attached) with label codes of 02-18 through 08-18 are within this recall.