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# SAFETY RECALL

# CAMPAIGN BULLETIN

## ABS Actuator Recall Preliminary Dealer Announcement

Reference: ABS  
Date: September 11, 2018

**Attention: Dealer Principal, Sales, Service & Parts Managers**

### \*\*\*\*\* Campaign Summary \*\*\*\*\*

Nissan is committed to the safety and security of our customers and their passengers. Nissan has notified the National Highway Traffic Safety Administration (NHTSA) that it will conduct a Voluntary Recall Campaign on ~199,000 specific MY2016-2017 Nissan Maxima, MY2015-2017 Nissan Murano, and MY2017-2018 Nissan Pathfinder vehicles to inspect and, if necessary replace the Antilock Braking System (ABS) actuator.

The ABS actuator pump seal may leak brake fluid onto the control electronic circuit board. If this occurs, an ABS warning lamp will illuminate to warn the driver. If the vehicle continues to be operated in this condition, the brake fluid leak may create an electrical short in the actuator circuit, which in rare cases could potentially lead to a thermal incident. If the ABS warning lamp is continually illuminated, Nissan recommends parking the vehicle outside and contacting Nissan Roadside Assistance to have the vehicle towed to an authorized Nissan service department as soon as possible.

Owners of potentially affected vehicles will be notified beginning in October 2018 and asked to bring their vehicle to an authorized Nissan dealer to have the remedy work completed at no cost for parts or labor.

Nissan expects to issue an updated dealer notification with remedy instructions and campaign IDs to identify affected vehicles by **September 19, 2018**.

### \*\*\*\*\* What Dealers Should Do\*\*\*\*\*

1. Please wait until Nissan issues further instructions and identifies affected vehicles in Service Comm and DBS National Service History – Open Campaigns.
2. Dealers should quarantine parts inventory of the following part numbers and **return them immediately** to their PDC using an **I-code**.

These parts are obsolete and restricted from further ordering or use. Nissan requests all dealer parts inventory be returned no later than **September 30, 2018**.

- **47660-4RB1B**
- **47660-5AA1C**
- **47660-5AE1C**
- **47660-9UC1B**
- **47660-9UC1D**

**NISSAN NORTH AMERICA, INC.**  
Aftersales DIVISION

## Frequently Asked Questions (FAQ):

**Q. When will dealers have additional information on this issue?**

A. Nissan expects to issue additional instructions on September 19, 2018.

**Q. What vehicles are affected?**

A. Nissan will provide campaign IDs to identify affected MY2015-17 Murano, MY2016-17 Maxima, and MY2017-2018 Pathfinder vehicles in Service Comm and DBS National Service History Open Campaigns by no later than September 19, 2018.

**Q. What should I tell inquiring customers?**

- A. Inform owners that Nissan will notify them by mail in October 2018 if their vehicle is affected and instruct them to contact an authorized Nissan dealer to inspect their vehicle.
- Ask MY2015-17 Murano, MY2016-17 Maxima, and MY2017 Pathfinder owners if the ABS warning lamp is illuminated:
    - If yes:
      1. Arrange with Nissan Roadside Assistance (1-800-647-7261 option 1) to tow the vehicle to the dealership.
      2. Park the vehicle outside and away from structures.
      3. Retrieve any diagnostic trouble codes from the ABS control unit and keep the results with a repair order for this vehicle.
      4. **Disconnect the 12-volt battery** while awaiting further instructions to determine if the vehicle is subject to this recall.
    - If no:
      1. Customers may drive their vehicle at their discretion, but Nissan urges owners to contact Nissan Roadside Assistance if the ABS warning lamp illuminates and bring their vehicle to a Nissan dealer as soon as possible to have their ABS actuator inspected if they receive a notification letter.

**Q. What do we tell customers that come to the dealership for campaign ID PC482 when parts cannot be ordered?**

A. Nissan will include any unrepaired vehicles subject to the previous campaign PC482 in the new population of vehicles. Additional information will be available on September 19, 2018. If any vehicle with an open PC482 campaign ID into a dealer prior to this date, please contact Nissan for further instruction at [campaignannouncements@nissan-usa.com](mailto:campaignannouncements@nissan-usa.com).

**Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?**

A. Yes, ~16,000 specific 2017 INFINITI QX60 vehicles were included in Nissan's notification to NHTSA. INFINITI retailers received a similar preliminary announcement informing them more information will be provided on September 19, 2018.