

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4885
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 26, 2018

Subject: 18286 - Safety Recall
Heated Seat Fire

Models: 2014-2016 Cadillac CTS

To: All General Motors Dealers

General Motors is releasing Safety Recall 18286 today. The total number of U.S. vehicles involved is approximately 53,586. Please see the attached bulletin for details.

Customer Letter Mailing

The customer letter mailing will begin on November 1, 2018.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated today October 26, 2018. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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