



David J. Johnson
Director
Service Engineering Operations
Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

August 21, 2018

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: Advance Notice - Safety Recall 18S24
Certain 2012-2015 Model Year Focus Electric and 2013-2015 Model Year C-MAX
Energi and Fusion Energi Vehicles
Convenience Charge Cord Replacement

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Focus Electric	2012-2015	Michigan	September 15, 2011 through March 14, 2015
C-MAX Energi	2013-2015		April 13, 2012 through March 14, 2015
Fusion Energi	2013-2015	Hermosillo	September 4, 2012 through March 5, 2015

Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

Using the factory equipped 120-volt convenience charge cord may cause burns, property damage, charge cord damage, and may increase the risk of fire if used improperly with any of the following:

- a loose, worn or damaged AC wall outlet
- an extension cord
- a two-prong adapter
- a surge protector
- a timer
- any other adapter

SERVICE ACTION

Ford Motor Company will replace the factory equipped 120-volt charge cord with the latest version, which includes a thermistor at the plug for over temperature shutoff. Additional information regarding expected parts and repair instructions availability, to support this safety recall, will be published to dealers as a supplement to this advance notice in September 2018.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail the week of August 27, 2018. Owners will be notified again after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in black ink that reads "D. Johnson". The signature is written in a cursive style with a large, stylized initial "D".

David J. Johnson