

**Daimler Trucks
North America LLC**

Daimler Trucks North America LLC
P.O. Box 4090
Portland, OR 97208-4090
800.547.0712 Phone
503.745.9009 Fax

**October 2018
INT FL788A
NHTSA #18V-582
TC #2018-468**

**Notice of Submission of Defect Information Report/Defect Information Notice
Subject: FCCC Motorhome Chassis Rear PDMs**

Daimler Trucks North America has determined that a safety related defect exists in certain chassis manufactured by Freightliner Custom Chassis Corporation and delivered to your company. As the incomplete vehicle manufacturer of these products, Daimler Trucks North America is unable to provide the National Highway Traffic Safety Administration and/or Transport Canada with the information necessary to fully describe the vehicles potentially containing this defect as required by Title 49 Code of Federal Regulations Part 573.6(c)(2) and/or Motor Vehicle Safety Regulations Section 15(1)(b). Your company may have an obligation to report this information.

The attached Defect Information Report and Defect Information Notice were filed with the appropriate government agencies. Please refer to these notices for details regarding the nature of the defect, the remedy, and the expected date when the remedy without charge will be available to owners. Daimler Trucks North America will be conducting this recall and filing the quarterly reports required by Title 49 CFR §573.7 and/or MVSR §15(3). Repairs will be performed by authorized Daimler Trucks North America repair facilities.

A preliminary list of potentially affected vehicles delivered to you is included.

This is the first letter in regard to this recall that you will receive. You will receive another notice when Daimler Trucks North America notifies its dealers and owners that a remedy without charge for this issue is available.

If you have questions regarding this notice, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure

Defect Information Report

(Section 573.6)

FL-788

Date of Submission: **August 31, 2018**

Manufacturer: Daimler Trucks North America LLC
P.O. BOX 3849
Portland, Oregon 97208

Type of Report: Safety Defect Non-Compliance

Vehicle Information

Model Yr. Start: 2016 Model Yr. End: 2019
Make: Freightliner Custom Chassis
Model: XBR, XBS, XCR, XCM, XCL, XCS
Production Dates: Begin: 11/23/2015
End: 06/29/2018

Descriptive Information: *RV's built with a certain PDM (Power Distribution Module)*

Number potentially involved: 12,311 Estimated percentage of involve with defect:
100%

Defect / Noncompliance Description

For this Defect/Noncompliance:

Describe the defect or noncompliance:

On certain suspected FCCC chassis, during manufacturing of the rear mounted Power Distribution Module (PDM), the internal circuit board may be inadvertently subject to bending stresses which may, after a period of vehicle use, lead to intermittent open circuits, in which the rear marker, brake lights or left turn signal lights may not function.

If a noncompliance, provide the applicable FMVSS:

Describe the safety risk:

Brake lights not working correctly may not notify motorists of a braking event which may lead to an increase crash risk.

If applicable, identify the manufacture of the defective or noncompliant component.

Eaton Corp.
10955 SW Avery St
Tualatin, OR 97062

Chronology of Defect / Noncompliance Determination

Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision.:

In March 2018, DTNA was notified by a body builder of a complaint regarding a vehicle with no brake light activation. DTNA began an investigation to determine the root cause, and scope of the issue. In May 2018 it was concluded that the faulty brake light functionality on this vehicle was the result of an improper seating of the circuit board with a clamping fixture during a soldering operation. The improper seating had caused damage to the circuit board on the complaint vehicle. From June through July 2018 further analysis, including thorough warranty claims review, was conducted to review claims of vehicles with brake light failures related to the PDM in order to determine the scope of this issue and to identify a population of potentially affected units. In August 2018, DTNA determined that a safety related defect exists in RV vehicles equipped with certain PDM's and decided to initiate a voluntary recall campaign.

Identify the Remedy

Describe the defect/noncompliance remedy program, including the manufacture's plan for reimbursement.

Subject vehicles will be inspected and repaired if needed. Repairs will be performed by Daimler Trucks North America authorized service facilities. Copies of the reimbursement plan will be submitted as a supplemental report when available.

Identify the Recall Schedule

Describe the recall schedule for notifications.:

Customer notification will be made by first class mail using Daimler Truck North America records to determine the customers affected.

Planned Dealer Notification Begin Date: 10/29/2018

Planned Dealer Notification End Date: 10/29/2018

Planned Owner Notification Begin Date: 10/29/2018

Planned Owner Notification End Date: 10/29/2018

Manufacture's identification code for this recall (if applicable): FL-788

DTNA Representative;



Andy Jones
Manager
Compliance and Regulatory Affairs

Daimler Trucks North America LLC

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October 2018
FL788
Interim Recall Notice
NHTSA #18V-582

IMPORTANT SAFETY RECALL See attached VIN list

Subject: FCCC Motorhome Chassis Rear PDM's

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its wholly owned subsidiary, Freightliner Custom Chassis Corporation, has decided that a defect that relates to motor vehicle safety exists on specific Freightliner Custom Chassis X-Line chassis manufactured November 23, 2015, through June 29, 2018.

On certain X-Line multiplexed chassis, the rear marker, brake lights, or left turn signal lights, may cease to function while driving. Brake lights that do not function correctly may not notify motorists of a braking event, which may increase the risk of a crash.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. Daimler Trucks is currently securing replacement parts. There is no action for you to take at this time.

The second notice will inform you when the final remedy is available. **When you receive the second notice**, please contact your authorized Daimler Trucks North America dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notice, please return the notice in the postage-paid envelope with any information you can furnish that will assist us in locating the present owner.

If you have questions about this recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.War.Campaigns@Daimler.com, or the Customer Assistance Center at (800) FTL-HELP, after normal business hours. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT
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