

PORTANT CAMPAIGN INFORMATION

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Buses Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Detroit Diesel Distributors
Export Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

REF #: ICI20-038

Effective: 11/23/20

Release: 11/19/20

SUBJECT: FL788 – Campaign Suspended

This letter is to inform you that recall FL788, FCCC Motorhome Chassis Rear PDM, will be suspended on Monday 11/23/20. On that date, you will see FL788 marked as “Suspended” in OWL.

Recall FL788 will be replaced by FL856, FCCC Motorhome Chassis Rear PDM, which will have an adjusted population and the PDM replaced. We are currently securing replacement parts for FL856.

Last Repair Date for FL788 Repairs: 11/22/20

First Repair Date for FL856 Repairs: To be determined

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.