

A CUMMINS FIELD CAMPAIGN

Please Deliver To: Service Managers and Warranty Decision Makers

FROM: Cummins Global Warranty Administration Communications

Subject: ISX15/X15 CM2350 X101/X114B Fuel Line Safety Campaign

Number: C2062

Date: 09-Nov-2018

Expires: 15-Aug-2040 (U.S./Canada)
15-Aug-2040 (International)

Attention: Worldwide distr./ branches and Div./Reg Offices
U.S / Canadian Distr./Branches and Div. Offices
U.S / Canadian Dealers (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

DESCRIPTION:

This Safety Campaign is being issued to address certain ISX15 CM2350 X101 and X15 CM2350 X114 engines built with nylon fuel lines and built with banjo bolts containing an integrated single screen filter on the fuel pump. Certified repair locations are authorized to replace the nylon fuel supply line and banjo bolts with a new steel fuel supply line.

If the fuel pump cooling circuit screens become sufficiently restricted (e.g., due to an inordinate amount of debris from filtration material) and the engine is operated in an extended motoring condition, such as on a long down-hill grade, the engine may experience a burst low-pressure nylon fuel line. If this occurs, the fuel line will leak fuel and the engine will **not** run when the operator depresses the accelerator. This condition may result in a significant volume of fuel leaking onto the roadway, causing a slick road surface that may present a hazard to other motorists. This condition may also cause an engine stall without warning and without the ability to restart, presenting a risk of a crash.

This Safety Campaign provides coverage and repair instructions for engines built on or after 11 August 2017, using a new steel fuel line, part number 5558764 and related parts required for the repair.

NOTE: A later revision will provide coverage and repair instructions for engines built before 11 August 2017, and will include a different steel line, part number 5575157, for the repair.

ACTION:

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** show as OPEN on QuickServe® Online for this field action.

NOTE: The ESN listings are attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Please refer to Attachment B, Installation Instructions for Steel Fuel Supply Line for details.
- 2 For eligible units built on or after 11 August 2017, please follow installation instruction Attachment B.

NOTE: This Safety Campaign will be revised at a later date to provide instructions for units built before 11 August 2017.

- 1 File one claim for **only** the applicable parts, labor and travel to complete the repair.

MATERIAL DISPOSITION:

Materials removed as a result of this field action **must** be scrapped.

REIMBURSEMENTS:

Parts:

NOTE: All eligible engines will require a new steel fuel supply tube. Please refer to the ESN listings. Column C identifies the appropriate Fuel Supply Tube to use for the repair.

NOTE: Engine build date on or after 8/11/2017 requires the use of Steel Fuel Supply Tube part number 5558764. Where available, the Steel Fuel Supply Tube Kits (P/N 54733412) should be used to complete the repair. Single component use is acceptable in the absence of available kits.

NOTE: Engine build date before 8/11/2017 requires the use of Steel Fuel Supply Tube part number 5575157. Steel Fuel Supply Tube Kits part number will also be available for these repairs at a later date.

The following parts are covered under this field action:

Part Number	Quantity	Description
368561200	1	CIP (OPTIONAL)
392472500	2	SCR,CNR (OPTIONAL)
396398800	4	WSH,SNG (OPTIONAL)
397549700	1	CLP,TBE (OPTIONAL)
547341200	1	KIT,TBE (OPTIONAL KIT)
555876400	1	TUBE,FUEL SUPPLY (For Use with units built on or after 11 August 2017 - OPTIONAL)

NOTE: SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Labor using applicable Access Code and Time:

SRT Code	Description	Time
00-400	Steam Clean - Single Component Repair	
00-90X	Administrative time	
99-902	FUEL LINE, FUEL FILTER SUPPLY - REMOVE AND INSTALL (Qty 4)	

Travel:

Travel is covered under this field action. Towing is covered under this field action.

Other Claimables:

Consumables are **not** covered under this field action.

Claim Instructions:

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: 65
 Pay Code: Distributor = X
 Pay Code: Dealer = D
 Pay Code: International = I
 Failure Code: WFLCBA

Attachments

c2062_esn-list.xlsx;c2062_steel_line_installation_instructions_attach-b.pdf