

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS4841  
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 06, 2018

Subject: 18278 - Safety Recall  
Brake Pedal Pivot Bolt

Models: 2015-2016 Chevrolet Silverado 2500/3500 Heavy Duty Pickup Trucks  
2015-2016 GMC Sierra 2500/3500 Heavy Duty Pickup Trucks  
2015-2016 Chevrolet Tahoe PPV (RPO 9C1)  
2015-2016 Chevrolet Tahoe Special Services (RPO 5W4)  
2016-2016 Chevrolet Silverado Crew Cab LD Special Services (RPO  
5W4)

To: All General Motors Dealers

General Motors is releasing Safety Recall 18278 today. The total number of U.S. vehicles involved is approximately 42048. Please see the attached bulletin for details.

**Frequently Asked Questions (FAQs)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Customer Letter Mailing**

The customer letter mailing will begin in the near future.

**Global Warranty Management (GWM)**

The Investigate Vehicle History (IVH) screen in the GWM system will be updated September 06, 2018. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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