

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4834
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 30, 2018

Subject: 18279 - Safety Recall
Rear Brake Piston Degassing Causing Soft Pedal

Models: 2018-2019 Buick Lacrosse
2018-2019 Buick Regal
2018-2019 Cadillac XTS
2018-2019 Chevrolet Bolt EV
2018-2019 Chevrolet Cruze
2018-2019 Chevrolet Equinox
2018-2019 Chevrolet Impala
2018 Chevrolet Malibu
2018-2019 Chevrolet Volt
2018-2019 GMC Terrain
2018-2019 Holden Insignia B

To: All General Motors Dealers

General Motors is releasing Safety Recall 18279 today. The total number of U.S. vehicles involved is approximately 241,054. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will be in the near future.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated August 30, 2018. A list of involved vehicles is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS