



## **RECALL R59899: BRAKE PEDAL INSPECTION**

MODEL YEAR 2019

MODEL: XC40

DATE: 08/22/18

MARKET – U.S. AND CANADA

ISSUING DEPARTMENT: WARRANTY

### **BULLETIN REFERENCE PB 52-R59899**

- A. RECALL R59899 DESCRIPTION**
- B. VEHICLES INVOLVED**
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### **A. RECALL R59899 DESCRIPTION**

Volvo Car USA LLC and Volvo Car Canada LTD (Volvo) on behalf of Volvo Car Group has decided to launch Recall R59899 on a **limited** number of model year 2019 XC40 vehicles.

Volvo has identified that the brake pedal may have been incorrectly riveted during the manufacturing process, and could result in the brake pedal moving out of position. If this condition would occur, it may lead to reduced braking performance, increasing the risk of a crash.

The corrective action is to inspect the brake pedal per the attached instructions, and replace it if necessary.

### **IMPORTANT**

Volvo Customer Care will contact vehicle owners and instruct them to stop driving their vehicle immediately. Customer Care will work with the selling retailer to arrange an inspection of the brake pedal at the owner's location for retailers that have that capability, or towing to the retailer for inspection and replacement if necessary of the brake pedal.

The expense for inspections at the owner's location, towing or a loaner vehicle if necessary is claimable as a sublet.

A total of 71 U.S. and 47 Canadian vehicles are eligible for this recall.

## **B. VEHICLES INVOLVED**

**NOTE: RETAILER MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING THE REPAIR FOR THIS RECALL.**

Vehicle eligibility must be confirmed:

- Vehicle Inquiry – Vehicle Warranty where the message "Recall R59899 Brake Pedal Inspection" will appear for eligible vehicles or check eligibility in TIE.

All vehicles should be checked for any incomplete recalls or service campaigns or service upgrades. All open Recall, Service Campaign or Service Action repairs should be completed. If you have any questions concerning this recall send them to [recall@volvocars.com](mailto:recall@volvocars.com).

## **C. PARTS / PARTS RETURN**

Please refer to Parts Bulletin 52-R59899.

## **PORT VEHICLES**

No vehicles will be delivered from the ports without having this recall performed.

All vehicles must be checked for any incomplete recalls or service campaigns or service upgrades prior to delivery.

## **D. OWNER NOTIFICATION**

Volvo Customer Care will contact vehicle owners and assist with arranging for the vehicle to be towed to the selling retailer, for inspection and replacement if necessary of the brake pedal.

## **E. VEHICLES in RETAILER INVENTORY**

It is a violation of federal law for a retailer to deliver any new Volvo that is eligible for a recall. Retailers are advised to check all vehicles in inventory for recall eligibility and repair immediately. Violation of this requirement by a retailer could result in a civil penalty of up to \$21,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

## **F. RETAILER RESPONSIBILITY**

All vehicles qualifying for this recall must be repaired prior to a customer taking possession of the vehicle.

## **G. CAMPAIGN REIMBURSEMENT PROCEDURES**

Recall R59899 claims should be submitted using the LONG FORM application only.

## **H. TECHNICIAN COMPETENCY REQUIREMENT**

The technician competency requirement for this campaign repair is: Level 2 - Certified Tech.

## **I. RETAILER ALLOWANCE (LONG FORM APPLICATION)**

**Claim Type:** R59899

**Cause Code:** 02

**CSC Code:** XW

**Main OP:** 99921

**Failed Part:** 32212358

**INSPECTION**

<b>Operation Number</b>	<b>Repair Description</b>	<b>Qty</b>	<b>Labor Time</b>
99921	Inspect Brake Pedal	1	0.1

**BRAKE PEDAL REPLACEMENT IF NEEDED**

<b>Operation Number</b>	<b>Repair Description</b>	<b>Qty</b>	<b>Labor Time</b>
97614	Brake Pedal Replacement	1	0.8
99400	Transfer Brake Pedal Pad (R-Design only)	1	0.1
97083	Sublet for Towing, on-site inspection, loaner if necessary	1	-