

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4866
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 2, 2018
Subject: 18269 - Safety Recall
Mechanical Key Ignition Switch
Models: 2017 Chevrolet City Express
To: All General Motors Dealers

General Motors is releasing Safety Recall 18269 today. The total number of U.S. vehicles involved is approximately 3,013. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery September 5, 2018. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Working Capital Assistance Program (WCAP) Eligibility

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for the WCAP. Claims are allowed to be submitted through the date of this release. If a vehicle has been delivered, wholesaled or otherwise disposed of prior to release of this bulletin, the vehicle is not eligible for assistance.

Customer Letter Mailing

The customer letter mailing will begin on October 11, 2018.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated October 2, 2018. A list of involved vehicles is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
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