



VOLKSWAGEN DEALER COMMUNICATION

Repair available – Safety Recall 46H6 / Brake Caliper Carrier (Bracket) Bolt Torque

This notice is for: ✓ Dealer Principal | ✓ Service Manager | ✓ Warranty Administrator
✓ General Manager | ✓ Parts Manager | ✓ Technicians
✓ Sales Managers | ✓ Service Consultant

Date: August 27, 2018

Issue: The brake caliper carrier (bracket) bolts may not be torqued to the correct specification. Because of this, the brake caliper carrier (bracket) may loosen, causing the brake caliper to move on its mount. If this happens, it may lead to increased vehicle stopping distance, may damage a wheel or even cause the vehicle to lose control, increasing the risk of a crash.

Repair:

- REPAIR AVAILABLE – August 28, 2018
- Repair instructions available in ELSA/ServiceNet.
- Inspect affected brake caliper carrier (bracket) bolts. If a loose bolt is found, it will be replaced and torqued to the correct specification. Additionally, the brake caliper fasteners, bleeder valve and brake hose bolt will be checked and torqued to the correct specification, if necessary. For Passat only dealers will inspect if the parking brake cable is connected properly.
- Check daily campaign open inventory report or OMD for affected vehicles in inventory.
- Repair every affected inventory vehicle before delivery to consumers.

Parts Department:

- Parts will not be allocated prior to owner notification. If your dealership is at the weekly Upper Order Limit, please submit the backordered sales document number to upperorderlimits@vw.com to have additional parts released.

Notes:

- USA Vehicles: certain 2018 MY Atlas & 2017-2018 MY Passat
- Canada Vehicles: certain 2018 MY Atlas & Passat

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.