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newschannel update

то: Mercedes-Benz Dealer Principals, General	FROM: Gregory Gunther, Department Manager,	
Managers, Sales Managers, Service Managers, Parts	Vehicle Compliance and Analysis, Engineering	
Managers	Services	
RE: Recall Campaign Launch Notification		
Check Panoramic Sunroof Panel	DATE: August 24, 2019	
MY18 166 (GLE-Class)	DATE: August 24, 2018	

IMPORTANT RECALL CAMPAIGN INFORMATION



Campaign No. :	Campaign Desc. :	Check Panoramic Roof Panel		
2018080006	1807P78C24			
This is to notify you of a Recall Campaign launch concerning the panoramic sunroof on <u>4</u> MY 2018 Model 166 (GLE-Class) vehicles. The recall campaign will be visible on the <u>www.safercar.gov</u> website and may generate questions from customers. Affected VINs will be flagged in VMI as "OPEN" on August 24, 2018.				
	B	ackground		
Issue	certain GLE-Class v fixed glass element specifications.			
What We're Doing		ct a voluntary recall. An authorized Mercedes-Benz dealer will check the for the affected vehicles and replace it, if necessary.		
Parts	arts Parts are available and can be ordered as necessary.			
	Veh	icles Affected		
Vehicle Model Year(s)	2018			
Vehicle Model	GLE-Class			
	Vehic	le Populations		
Total Recall Population	4			
Total Vehicles in Dealer Inv	•			
Given this notice, it is <u>a violation of Federal law</u> for a dealer to sell or lease any <u>new</u> MY18 GLE-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased. Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. Additionally, given this notice, it is <u>a violation of Federal Law</u> for <u>car rental companies</u> to rent new MY18 GLE-Class vehicles covered by				
		til the vehicle has been repaired.		
	Next	t Steps/Notes		
Customer Notification Time	eline Customer letter available.	rs will be mailed approximately one week after the remedy becomes		
AOMS/SOMS	your dealers AS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	-	affect vehicles in your fleet. Please contact your respective MBUSA fleet for further information and next steps. For repairs, please contact your ISA dealer.		
		A is determined to maintain a high level of vehicle quality and customer to the Customer Assistance Center at 1-800-FOR-MERCEDES.		

<u>Recall Campaign Bulletin</u>

Recall Campaign Bulletin

Recall Campaign Bulletin



Campaign No. 2018080006, August 2018

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: Model GLE-Class vehicles (W166 platform) Model Year 2018 Check Panoramic Sunroof

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain GLE-Class vehicles (W166 platform), the bonding primer of the front cover and/or the rear fixed glass element of the panoramic sunroof might not meet current production specifications. An authorized Mercedes-Benz dealer, will check the panoramic sunroof on the affected vehicles and replace it, if necessary.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 4 vehicles are affected.

Order No. P-RC-2018080006

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Recall Campaign Bulletin

Check procedure

- 1. Lower overhead control panel (Figure 1).
- For basic data, see **AR82.20-P-1100GQ** operation steps 1 to 4.





2. Remove felt (A, Figure 2) and check roof number (Figure 3) on roof label (Figure 3)

i Please look for roof number **W9F67180540154**. Roof number **W9F67180540154** is **NOT OK**.

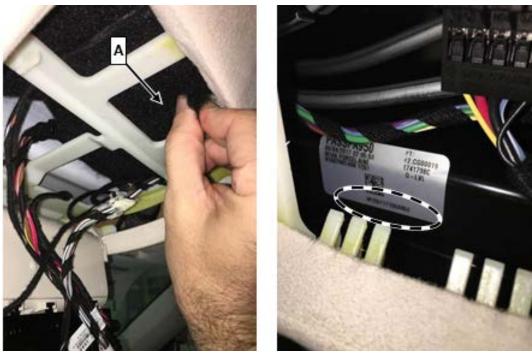


Figure 2

Figure 3

- a. Roof number *W9F67180540154* present: Perform work procedure.
- b. Roof number W9F67180540154 not present: End measure.

 \fbox{i} The findings from the check procedure must be recorded on the work order.

Work procedure

Replace panorama roof frame.

 For basic data, see AR77.21-P-0800GQ.

Primary Parts Information

Qty.	Part Name	Part Number	Estimated
			Replacement Rate
As required	Sliding sunroof frame without roller blind	A 166 780 16 00	6%
As required	Adhesive (600 ml bag)	A 009 989 85 71 09	6%

Warranty Information

With Check

Operation: Check panoramic sliding sunroof (02-2434)

Damage Code	Operation Number	Labor Time (hrs.)
78 910 42 8	02-2434	0.2

With Check and Repair

Operation: Check panoramic sliding sunroof (02-2434)

Replace panoramic sliding sunroof (after check) (02-2435)

Damage Code	Operation Number	Labor Time (hrs.)
78 910 42 7	02-2434	0.2
	02-2435	9.6

i Note

Operation Number labor times are subject to change.