

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS4813  
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 2, 2018

Subject: 18255 - Noncompliance Recall  
Front Tire Pressure Monitoring System Not Properly Calibrated

Models: 2018 Chevrolet Express  
2018 GMC Savana

To: All General Motors Dealers

General Motors is releasing Noncompliance Recall 18255 today. The total number of U.S. vehicles involved is approximately 94. Please see the attached bulletin for details.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

**Customer Letter Mailing**

The customer letter mailing will begin in the near future.

**Global Warranty Management (GWM)**

The Investigate Vehicle History (IVH) screen in the GWM system will be updated August 2, 2018. A list of involved vehicles is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE  
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