

Subarunet Announcement

To: All Subaru Retailers
From: Subaru of America, Inc.
Date: July 26, 2018

New Subaru STOP SALE/Safety Recall: WTU-80 Possible Missing Body Structure Welds

Subaru of America, Inc. (Subaru) is recalling certain 2019 model year Ascent vehicles, due to the possibility of some missing body structure welds.

Affected Vehicles

| Model Year | Carline | Production Date Range |
|------------|---------|-------------------------------|
| 2019 | Ascent | July 13, 2018 – July 21, 2018 |

A total of 72 U.S. vehicles are affected by this recall.

Not all VINs produced in the date range listed above are affected by this recall. Coverage for all affected vehicles must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com. This information is now available.

Your Region/Distributor will provide you with a detailed list of any affected sold and unsold vehicles.

Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$6,000 per violation (i.e., for each vehicle), as provided in 49 CFR §578.6 and will also be in breach of the Subaru Dealer Agreement.

Description of the Remedy

Subaru factory representatives will be dispatched to inspect all affected vehicles. Please isolate any affected vehicles at your dealership, and do not allow them to be test-driven or delivered to a retail customer until further notice. Additional information regarding the inspection arrangements will be forthcoming.

Sold Vehicles:

If you have retailed any of the affected vehicles, please do the following:

Contact the customer immediately and arrange to have the vehicle returned to your dealership for inspection. Please arrange for a loaner car to be provided to the customer at no charge, until the inspection by the Subaru factory representative has been completed.

Unsold Vehicles:

If you have any of the affected vehicles in inventory, please ensure that your sales and service staff are immediately notified that any unsold unit(s) are un-saleable until the recall remedy is completed, and the recall claim is submitted.

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified.
- Tagged or otherwise marked to prevent their delivery or use prior to inspection and/or repair.
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin.

Retailers are to promptly perform the applicable service procedures to correct all affected vehicles in their inventory (used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into retailer inventory, or in for service, necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

Owner Notification

Subaru will notify affected vehicle owners by first class mail. Owners with a valid email address on file with MySubaru.com will also be notified by email. Retailers will be advised when the notification is scheduled.

Service and Claim Instructions

Detailed information will be forthcoming and will be made available in the WTU-80 Product Campaign Bulletin on STIS. Retailers will be notified when the bulletin is available.